

E-Commerce on Boarding Form

A. MERCHANT GENERAL INFORMATION

Merchant Legal Name:

Merchant Business Name:

Street / Shopping Centre Name:

P. Box PC City Region Sultanate of Oman.

Contact Name: Designation:

Primary Mobile Number: Secondary Mobile Number:

Primary E-mail:

Secondary E-mail:

Name of the Owner

Name of other authorized signatories / Designation

Nature of business

Number of User(s) Allowed:

Bank Name:

Account Number:

Branch:

B. EXPECTED BUSINESS VOLUMES

Monthly	Number of Transactions	Average Transaction Size

C. CARDS TO BE ACCEPTED ON WEBSITE:

☐ Domestic

☐ International

D. CBO RISK PROFILE DETAILS FOR LOCAL CARDS:

Transaction Floor Limits	Maximum Transaction Amount (Per Transaction)	
	Minimum Transaction Amount (Per Transaction)	
Merchant profile Specific Configuration	Retention Duration (In Minutes)	1440.000
	Transaction block threshold (In Minutes)	
	Maximum Transaction Count	
	Maximum Processing Amount	
	Maximum Refund Processing Amount	
	Enable Auto-inactivate Merchant profile	NO
Card Specific Configuration	Retention Duration (In Minutes)	1440.000
	Transaction block threshold (In Minutes)	
	Maximum Transaction Count	
	Maximum Processing Amount	
	Maximum Refund Processing Amount	
IP Specific Configuration	Retention Duration (In Minutes)	1440.000
	Transaction block threshold (In Minutes)	
	Maximum Transaction Count	

E. CCA RISK PROFILE DETAILS FOR OTHER CARDS:

1- Transactions Limits:

Maximum Amount Per Transaction	
Minimum Amount Per Transaction	

2- Daily Limits:

Maximum Numbers Per Card	
Minimum Numbers Per IP	

3- Weekly Limits:

Maximum Number of Transactions Per Card	
Maximum Number of Transactions Per IP	

4- Monthly Limits:

Maximum Number of Transactions Per Card	
Maximum Number of Transactions Per IP	

F. INTEGRATION DETAILS:

- Merchant Integration system – Website ☐ OR Mobile app ☐
- Merchant Integration type – Non-seamless ☐ OR Seamless ☐
- *Note- Seamless merchant accept card numbers on their system and require to be PCIDSS certified)*
- Merchant Website URL
- Merchant Redirect URL
- Merchant Cancel URL
- CBO Keystore & Resource files *(for Domestic merchants only)*

G. DEVELOPER INFORMATIONS:

- Developer Name: _____
- Developer Address: _____
- Developer Contact Deatails: _____
- Hosted Country: _____
- Website: _____

H. DOCUMENT REQUIRED:

- Copy of Valid commercial registration certificate.
- Copy of Valid chamber of commerce registration.
- Copies of Valid computer extract from ministry of Commerce & Industry.
- Copy of Valid authorized signature recorded with ministry of commerce & Industry.
- Copies of Valid National ID in case of Omani Nationals and passport or resident card in case of other Nationals.

I. FOR BANK USE ONLY:

UAT Test MID	
MCC	
Transportal Password	
TID	
User ID	
MSF (%) Local Debit Cards	
MSF (%) For Other Cards	
One Time Setup Fee R.O 200.000	
Finacle MID Reference	

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Accepted and agreed on behalf of Merchant

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Accepted and agreed on behalf of Bank Dhofar