

Cash Deposit & Bill Payment Machine

www.bankdhofar.com

Call 24x7
800-76666

بنك ظفار
BankDhofar 
Moving forward... with you

No more waiting in queues and watching the clock. Save on time, transact in seconds and bank even on holidays. Walk into the 24x7 BankDhofar Cash Deposit & Bill Payment Machines and deposit cash, or pay your bills in the fastest and most convenient way.

Quick Guide to Deposit & Bill Payment Machine Services

1. Deposit Cash Using Visa Electron

- Press any key to begin
- Select 'English' as a language
- Select 'Cash Deposit' option
- Select 'Deposit to Account' option
- Insert your BankDhofar Visa Electron Card (if more than 1 account is linked to the card, select required account. After processing, remove the card)
- Insert cash in the Cash Deposit slot (where the green light is blinking)
- Select: 'Proceed' if displayed information is correct or 'Cancel' to make a correction or abandon (if cancelled, the deposited cash will be returned to you)
- Collect the advice slip

2. Deposit Cash by Entering Account No. Manually

- Press any key to begin
- Select 'English' as language
- Select 'Cash Deposit' option

- Select 'Deposit to Account' option
- Select 'Manual Entry' option
- Enter the required Account Number (Please check Account No. carefully after input)
- Insert the cash in the Cash Deposit slot (where the green light is blinking)
- Select: 'Proceed' if displayed information is correct or 'Cancel' to make a correction or abandon (if cancelled, the deposited cash will be returned to you)
- Collect the advice slip

3. Credit Card Payment

- Press any key to begin
- Select 'English' as language
- Select 'Cash Deposit' option
- Select 'Pay Credit Card Bill' option
- Insert your Credit Card (to which deposit must be made)
- Insert the cash in the Cash Deposit slot (where the green light is blinking)
- Select: 'Proceed' if displayed information is correct or 'Cancel' to make a correction or abandon (if cancelled, the deposited cash will be returned to you)
- Collect the advice slip

Note: Credit Card Payments will be credited within 24 hours. Please contact branch for further queries.

4. Utility Bill Payment

- Press any key to begin
- Select 'English' as language
- Select 'Cash Deposit' option
- Select 'Pay Utility Bill' Option
- Place bill under the Bar Code Reader
- Insert the cash in Cash Deposit slot (where the green light is blinking)
- Select: 'Proceed' if displayed information is correct or 'Deposit More' to deposit more notes or 'Cancel' to make a correction or abandon (if cancelled, the deposited cash will be returned to you)
- Collect the advice slip

Note: Utility Bill Payment will be credited within 2 working days. Please contact Call Centre 800-76666 for any further queries

5. Cheque Deposit

- Press any key to begin
- Select 'English' as a language
- Select 'Cheque Deposit' option
- Choose required option for selection account (by 'Insertion Visa Electron Card' or by 'Entering Account Number Manually')
- Enter Cheque Amount using keypad
- Insert the cheque in the Cheque Deposit slot (where the green light is blinking) in the direction shown
- Select: 'Proceed' if displayed information is correct or 'Cancel' to make a correction or abandon

- Collect the advice slip

Note: Cheques deposited will be subject to realization of proceeds in the normal course of business. Provided no technical or legal impediments exist, which may prevent payment.

Top up

- Select language
- Select cash deposit
- Select mobile top-up
- Select the mobile company
- Enter the amount
- Deposit cash
- Confirm the amount
- Take receipt

Points to be Noted

- The Machine accepts Rial Omani 1 and above in any denomination up to a maximum of 30 notes in a single bunch. Additional notes can be deposited using the 'Deposit More' option.
- The Machine does not accept baize notes and coins.
- Pins, clips, rubber bands etc. should be removed from notes/cheques prior to deposit.

Thank you for using our services