

# **Unaudited interim condensed financial statements For the three-month period ended 31 March 2024**

### Registered office and principal place of business:

Bank Dhofar Building Bank Al Markazi street Post Box 1507,Ruwi Postal Code 112 Sultanate of Oman



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### BANK DHOFAR S.A.O.G.

### THE BOARD OF DIRECTORS' REPORT FOR THE THREE MONTHS ENDED

#### 31 March 2024

#### Dear Shareholders,

On behalf of the Board of Directors of Bank Dhofar S.A.O.G., I am pleased to present Bank's unaudited interim condensed financial statements for the period ended 31 March 2024.

### Bank Dhofar SAOG - Financial Highlights

The Bank's performance over the first three months of 2024 has been quite encouraging, with the Bank exhibiting a consistent upward growth trend. The Bank has been making significant investments in its range of products and services in an effort to fulfil its long-term objectives of providing outstanding banking services to its clients and long-term goals of all stakeholders. This includes branch network growth, new product and service offerings, and improved digital banking channels. The Bank has added 10 new branches this year, increasing the total number of branches in the Sultanate of Oman to 118 including 24 Islamic banking branches.

In comparison to RO 38 million for the same period of the financial year 2023, the bank's operating income increased by 0.64% to RO 38.24 million for the period ending 31 March 2024, recording a rise of RO 0.24 million.

Interest income and income from Islamic finance totalled RO 67.26 million for the quarter ending 31 March 2024, representing an increase of 8.37% year over year. Fee and other income increased by 12.81% during the period from RO 8.38 million for the three months that ended on 31 March 2023, to RO 9.46 million for the three months that ended on 31 March 2024. The Bank's total operating profit (before expected credit loss) for the three months ending 31 March 2024, was RO 19.77 million, a 5.29% decrease from the RO 20.87 million recorded for the same period in 2023.

For the three months ending 31 March 2024, Bank reported a net profit of RO 10.81 million, reporting a 7.81% increase over RO 10.22 million reported for the corresponding period of 2023.

The total operating expense for the three months ended on 31 March 2024, reported at RO 18.48 million, a rise of 7.87% year over year from the RO 17.13 million reported for the same period in 2023. During the period, the cost to income ratio increased to 48.31% from 45.08% for the preceding period.

Comparing RO 3.46 billion as of 31 March 2023, net loans and advances, including Islamic financing receivables, grew by 7.02% and reported at RO 3.71 billion as of 31 March 2024. Furthermore, compared to 31 December 2023, there had been a 1.56% decrease in net loans and advances, including Islamic financing receivables.

In line with this pattern, customer deposits (including Islamic deposits) increased by 19.16% as compared to the same period of the previous year. Customer deposits as of 31 March 2024, amounts to RO 3.50 billion, from RO 2.94 billion recorded as of 31 March 2023. Compared to 31 December 2023, customer deposits (including Islamic deposits) improved by 6.06%.

The Bank recorded estimated credit losses of RO 7.29 million (net of recoveries) to the income statement for the quarter ending 31 March 2024, which is 19.71% less than the comparable period.

Earnings per share (EPS) for the period ending 31 March 2024, is RO 0.004, an increase over the RO 0.003 recorded for the similar period in 2023.

### **Dhofar Islamic - Financial Performance Highlights**

Dhofar Islamic posted a strong first quarter 2024 growth in earning assets, financing and deposits portfolio. During the quarter, gross financing portfolio has increased from OMR 614.58 million at 31 March 2023 to OMR 704.64 million at 31 March 2024, thus posting growth of 14.65%. The gross Sukuk investment portfolio increased by 19.35% from OMR 83.94 million at 31 March 2023 to OMR 100.18 million at 31 March 2024.

As at 31 March 2024 the total customer deposit stood at OMR 594.24 million, registering growth of 28.67% compared to OMR 461.84 million at same period last year. The total assets have increased by 11.95% to OMR 830.94 million at 31 March 2024 from OMR 742.23 million at 31 March 2023.

Dhofar Islamic registered a profit before tax of RO 2.01 million as at 31 March 2024, compared to RO 2.82 million as at 31 March 2023, reflecting a drop of 28.72% over last year. This drop is mainly coming from the higher cost of funds which Banking sector of Oman is currently exposed to by continued liquidity challenges.

Dhofar Islamic profit expense grew by 45.81% to RO 7.13 million as at 31 March 2024 from RO 4.89 million at 31 March 2023. This growth is factor of both increase in liability portfolio and the rising cost of funds in the banking sector. Dhofar Islamic was able to partially offset the adverse shock of higher cost of funds with increase in gross profit income by 17.02% to RO 11.55 million as at 31 March 2024 from RO 9.87 million at 31 March 2023.

Dhofar Islamic total revenue for the period ended 31 March 2024 stood at RO 5.83 million compared to RO 6.65 million at 31 March 2023, drop of 12.33%. Total administrative cost were kept under control and balanced compared to last year. The administrative cost grew slightly by 0.34% to RO 2.99 million as at 31 March 2024 from RO 2.98 million at 31 March 2023.

#### Recognitions and Awards

Being a customer centric and innovation focused organization, the Bank continue to develop and offer retail, corporate and investment banking solutions to enhance customer experience. This was evidenced with the Bank receiving following awards during 2024.

The Digital Transformation in Human Resources Management in the private sector Award by The Omani Society for Human Resource Management (OSHRM)

#### Acknowledgment

In closing, I would like to express my profound appreciation to all parties involved for their ongoing faith in the Bank's Board of Directors and Executive Management. In order to guarantee Sharia compliance, I would like to express my gratitude to Dhofar Islamic's Sharia Supervisory Board. I express my gratitude to the Management and Staff for their unwavering and invaluable assistance in guiding the bank towards accomplishing its goals.

The Board of Directors also wishes to thank the Central Bank of Oman and Financial Service Authority for their unwavering support and guidance to the local banking sector.

Finally, the Board of Directors and all staff of the Bank would like to express our most sincere gratitude to His Majesty Sultan Haitham Bin Tarik for his continuing support for the economy that paved way for the sustainable economic recovery.

Eng. Abdul Hafidh Salim Rajab Al-Ojaili

Chairman

# INTERIM CONDENSED STATEMENT OF FINANCIAL POSITION FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024

|  |  |         | Unaudited  | Unaudited                   | Audited   |
|--|--|---------|--|-----------------------------|-----------|
| Assets         RO'000         RO'000         RO'000           Cash and balances with Central Bank of Oman         5         130,055         265,042         125,931           Investment securities         8         481,138         493,935         459,477           Loans, advances, and financing to banks         6         362,578         291,898         227,078           Loans, advances, and financing to customers (conventional)         7 (b)         699,632         609,493         666,270           Other assets         6,209         6,127         6,209           Deferred tax assets         6,209         6,127         6,209           Property and equipment         10         9,157         7,890         8,600           Intangible assets         2         12,302         11,170         12,348           Total assets         4,884,792         4,621,931         4,685,797           Liabilities         2         4,884,729         4,621,931         4,685,797           Liabilities         11         408,420         829,042         505,916           Oberosits from customers (conventional)         12         2,899,362         2,471,678         2,731,72           Islamic customers (conventional)         12         2,599,362   |  |         | 31-Mar-  | 31-Mar-                     | 31-Dec-   |
| Assets         Cash and balances with Central Bank of Oman         5         130,055         265,042         125,941           Investment securities         8         481,138         493,935         459,477           Loans, advances, and financing to banks         6         362,578         291,898         227,078           Loans, advances, and financing to customers (conventional)         7 (a)         3,007,301         2,854,151         3,099,314           Islamic financing receivables         7 (b)         699,632         609,493         666,270           Other assets         6,209         6,127         6,209           Deferred tax assets         9         12,302         11,170         12,340           Intangible assets         9         12,302         11,170         12,340           Intangible assets         11         408,422         4621,931         4,685,797           Liabilities         12         2,899,362         2,471,678         2,755,172           Use to banks         11         408,422         2,551,172         2,551,172           Islamic customers (conventional)         12         2,999,362         2,471,678         2,755,172           Islamic customers (conventional)         12         2,99,835         127,709   |  |         | 2024   | 2023                        |           |
| Cash and balances with Central Bank of Oman         5         130,055         265,042         125,931           Investment securities         8         481,138         493,935         459,477           Loans, advances, and financing to banks         6         362,578         291,898         227,078           Loans, advances, and financing to customers (conventional)         7 (a)         3,007,301         2,854,151         3,099,314           Islamic financing receivables         7 (b)         699,632         609,493         666,270           Other assets         6,209         6,127         6,209           Deferred tax assets         9         1,252         11,170         12,340           Intangible assets         10         9,157         7,890         8,600           Intangible assets         1         4,784,729         4,621,931         4,685,797           Total assets         1         4,784,729         4,621,931         4,685,797           Liabilities         11         4,884,20         829,042         505,916           Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051 <th></th> <th>Notes</th> <th>RO'000</th> <th>RO'000</th> <th>RO'000</th>   |  | Notes   | RO'000   | RO'000                      | RO'000    |
| New Stance   Securities   Sec | Assets   |         |  |                             |           |
| Loans, advances, and financing to banks         6         362,578         291,898         227,078           Loans, advances, and financing to customers (conventional)         7 (a)         3,007,301         2,854,151         3,099,314           Islamic financing receivables         7 (b)         699,632         609,493         666,277           Other assets         76,357         82,225         80,578           Deferred tax assets         6,209         6,127         6,209           Property and equipment         10         9,12,302         11,170         12,340           Intangible assets         9         12,302         11,170         12,340           Total assets         11         408,420         829,042         505,916           Due to banks         11         408,420         829,042         505,916           Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         504,051           Other liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total (abilities)         1,768         1,219<  | Cash and balances with Central Bank of Oman                | 5       | 130,055  |                             |           |
| Doans, advances, and financing to customers (conventional)   7 (a)   3,007,301   2,854,151   3,099,314   Islamic financing receivables   7 (b)   699,632   609,493   666,270   666,270   76,357   82,225   80,578   20,000   70,00 | Investment securities                                      | 8       |  | V.00/20/20/20/20 - 20/20/20 |           |
| Samic financing receivables  | Loans, advances, and financing to banks                    | 6       |  |                             |           |
| Other assets         76,357         82,225         80,578           Deferred tax assets         6,209         6,127         6,209           Property and equipment         10         9,157         7,890         8,600           Intangible assets         9         12,302         11,170         12,340           Total assets         4,784,729         4,621,931         4,685,797           Liabilities         1         408,420         829,042         505,916           Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         139,883         127,709         130,455           Tax liabilities         1,768         1,219         1,740           Total liabilities         1,768         1,219         1,740           Total liabilities         2,9635         299,635         299,635           Share premium         2,9635         299,635         299,635           Share premium         2,9635         299,635         299,635           Legal reserve         71,831         67,955         95,656           Special  | Loans, advances, and financing to customers (conventional) | G Merce |  |                             |           |
| Deferred tax assets         6,209         6,127         6,209           Property and equipment         10         9,157         7,890         8,600           Intangible assets         9         12,302         11,170         12,340           Total assets         4,784,729         4,621,931         4,685,797           Liabilities         829,042         505,916           Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         139,883         127,709         130,455           Tax liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         3,909,831         3,999,831         3,995,843           Share premium         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve – restructured loans         1,281         1,281         1,281           Special reserve – restructured loans         1,281         1,281         1,281  | Islamic financing receivables                              | 7 (b)   |  |                             |           |
| Property and equipment   10  | Other assets   |         |  |                             |           |
| Intangible assets         9         12,302         11,170         12,340           Total assets         4,784,729         4,621,931         4,685,797           Liabilities         829,042         505,916           Due to banks         11         408,420         829,042         505,916           Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         139,883         127,709         130,455           Tax liabilities         1,768         1,219         1,740           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         4,066,511         3,909,891         3,952,843           Share capital         13         299,635         299,635         299,635           Share capital         13         299,635         299,635         299,635           Legal reserve         71,831         67,955         71,831         67,955         71,831         67,955         71,831         1,281         1,281         1,281         1,281         1,281         1,281         1,281         1,2  | Deferred tax assets  |         |  | 0.00                        |           |
| Total assets         4,784,729         4,621,931         4,685,797           Liabilities         Use to banks         11         408,420         829,042         505,916           Deposits from customers (conventional)         12         2,999,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         13,9883         127,709         130,455           Tax liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         3,909,891         3,952,843           Share capital         13         299,635         299,635         299,635           Share premium         95,656   | Property and equipment                                     |         |  |                             |           |
| Liabilities         Ue to banks         11         408,420         829,042         505,916           Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         139,883         127,709         130,455           Tax liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         3,909,891         3,952,843           Share capital         13         299,635         299,635           Share premium         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve – restructured loans         1,281         1,281         1,281           Special impairment reserve – investment         7(09)         7(09)         7(09)           Investment revaluation reserve – investment         7(09)         7(09)         7(09)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         155,500  | Intangible assets  | 9       |  |                             |           |
| Due to banks         11         408,420         829,042         505,916           Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         139,883         127,709         130,455           Tax liabilities         1,768         1,219         1,740           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         4,066,511         3,909,891         3,952,843           Shareholders' equity         5         299,635         299,635         299,635           Share premium         95,656         95,656         95,656         95,656         16,988         16,9  | Total assets   |         | 4,784,729  | 4,621,931                   | 4,685,797 |
| Deposits from customers (conventional)         12         2,899,362         2,471,678         2,735,172           Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         139,883         127,709         130,455           Tax liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         4,066,511         3,909,891         3,952,843           Shareholders' equity         8         1,768         1,219         1,740           Share capital         13         299,635         299,635         299,635           Share premium         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve –restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve – investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132   | Liabilities  |         |  |                             |           |
| Islamic customers deposits         12         599,816         464,842         564,051           Other liabilities         139,883         127,709         130,455           Tax liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         4,066,511         3,909,891         3,952,843           Shareholders' equity         8         299,635         299,635           Share premium         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve –restructured loans         1,281         1,281         1,281           Special reserve –restructured loans         1,281         1,281         1,281           Special revaluation reserve         12,184         12,184         12,184           Special revaluation reserve – investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454  | Due to banks   | 11      | 408,420  | 829,042                     | 505,916   |
| Other liabilities         139,883         127,709         130,455           Tax liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         4,066,511         3,909,891         3,952,843           Share holders' equity         3,909,891         3,952,843           Share capital         13         299,635         299,635         299,635           Share premium         95,656         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve –restructured loans         1,281         1,281         1,281           Special reserve – investment         (709)         (709)         (709)           Investment revaluation reserve – investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         732,954  | Deposits from customers (conventional)                     | 12      | 2,899,362  | 2,471,678                   | 2,735,172 |
| Tax liabilities         17,262         15,401         15,509           Employee benefit obligations         1,768         1,219         1,740           Total liabilities         4,066,511         3,909,891         3,952,843           Share holders' equity         3         299,635         299,635         299,635           Share capital         13         299,635         299,635         299,635           Share premium         95,656         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve – restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         709         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         77,454           Total equity         718,218         712,040   | Islamic customers deposits                                 | 12      | 599,816  | 464,842                     | 564,051   |
| Employee benefit obligations         1,768         1,219         1,740           Total liabilities         4,066,511         3,909,891         3,952,843           Share cloulty         3,909,635         299,635         299,635           Share premium         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve – restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,78   | Other liabilities  |         | 139,883  | 127,709                     | 130,455   |
| Total liabilities         4,066,511         3,909,891         3,952,843           Shareholders' equity         Share capital         13         299,635         299,635         299,635           Share premium         95,656         95,656         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve – restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502 <td>Tax liabilities</td> <td></td> <td></td> <td></td> <td></td>  | Tax liabilities  |         |  |                             |           |
| Shareholders' equity         Share capital         13         299,635 <td>Employee benefit obligations</td> <td></td> <td>1,768</td> <td>1,219</td> <td></td>  | Employee benefit obligations                               |         | 1,768  | 1,219                       |           |
| Share capital         13         299,635         299,635         299,635           Share premium         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve restructured loans         16,988         16,988         16,988           Special reserve restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Total liabilities  |         | 4,066,511  | 3,909,891                   | 3,952,843 |
| Share capital         13         299,635         299,635         299,635           Share premium         95,656         95,656         95,656           Legal reserve         71,831         67,955         71,831           Special reserve restructured loans         16,988         16,988         16,988           Special reserve restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Shareholders' equity                                       |         |  |                             |           |
| Legal reserve       71,831       67,955       71,831         Special reserve       16,988       16,988       16,988         Special reserve – restructured loans       1,281       1,281       1,281         Special impairment reserve       12,184       12,184       12,184         Special revaluation reserve - investment       (709)       (709)       (709)         Investment revaluation reserve       (1,893)       (3,582)       (58)         Retained earnings       67,745       67,132       80,646         Total equity attributable to the equity holders of the Bank       562,718       556,540       577,454         Perpetual Tier 1 Capital Securities       155,500       155,500       155,500         Total equity       718,218       712,040       732,954         Total liabilities and equity       4,784,729       4,621,931       4,685,797         Contingent liabilities and commitments       19       639,784       644,247       675,502   |  | 13      | 299,635  | 299,635                     | 299,635   |
| Special reserve         16,988         16,988         16,988           Special reserve – restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Share premium  |         | 95,656   | 95,656                      | 95,656    |
| Special reserve –restructured loans         1,281         1,281         1,281           Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Legal reserve  |         | 71,831   | 67,955                      | 71,831    |
| Special impairment reserve         12,184         12,184         12,184           Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Special reserve  |         | 16,988   | 16,988                      | 16,988    |
| Special revaluation reserve - investment         (709)         (709)         (709)           Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Special reserve –restructured loans                        |         | 1,281  | 1,281                       | 1,281     |
| Investment revaluation reserve         (1,893)         (3,582)         (58)           Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502   | Special impairment reserve                                 |         | 12,184   |                             |           |
| Retained earnings         67,745         67,132         80,646           Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502   | Special revaluation reserve - investment                   |         | 100 mm - 100 |                             |           |
| Total equity attributable to the equity holders of the Bank         562,718         556,540         577,454           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Investment revaluation reserve                             |         |  |                             |           |
| Bank         362,718         350,340         377,434           Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502   | Retained earnings  |         | 67,745   | 67,132                      | 80,646    |
| Perpetual Tier 1 Capital Securities         155,500         155,500         155,500           Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Total equity attributable to the equity holders of the     |         | 562,718  | 556,540                     | 577,454   |
| Total equity         718,218         712,040         732,954           Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502  | Bank   |         |  |                             |           |
| Total liabilities and equity         4,784,729         4,621,931         4,685,797           Contingent liabilities and commitments         19         639,784         644,247         675,502   | Perpetual Tier 1 Capital Securities                        |         | 155,500  |                             |           |
| Contingent liabilities and commitments 19 639,784 644,247 675,502  | Total equity   |         | 718,218  | 712,040                     | 732,954   |
|  | Total liabilities and equity                               |         | 4,784,729  | 4,621,931                   | 4,685,797 |
| Net assets per share (Rial Omani)         14         0.188         0.186         0.193   | Contingent liabilities and commitments                     | 19      | 639,784  | 644,247                     | 675,502   |
|  | Net assets per share (Rial Omani)                          | 14      | 0.188  | 0.186                       | 0.193     |

The interim condensed financial statements including notes and other explanatory information on pages 9 to 54 were approved by the Board of Directors and signed on their behalf by:

Eng. Abdul Hafidh Salim Rajab Al- Ojaili

Chairman

Abdul Hakeem Omar Al Ojaili Chief Executive Officer

### INTERIM CONDENSED STATEMENT OF COMPREHENSIVE INCOME FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024

|  | Notes | Unaudited<br>3 months<br>31-Mar-2024<br>RO'000 | Unaudited<br>3 months<br>31-Mar-2023<br>RO'000 |
|--|-------|--|--|
| Interest income  | 15    | 55,713   | 52,195   |
| Interest expense   | 16    | (31,734)                                       | (27,977)                                       |
| Net interest income  |       | 23,979   | 24,218   |
| Income from Islamic financing / Investments  | 15    | 11,547   | 9,871  |
| Unrestricted investment account holders' share of profit and profit expense                          | 16    | (6,737)  | (4,470)  |
| Net income from Islamic financing and Investment activities  |       | 4,810  | 5,401  |
| Fees and commission income   | 20    | 8,401  | 7,626  |
| Fees and commission expense  | 20    | (1,765)  | (1,028)  |
| Net fees and commission income   |       | 6,636  | 6,598  |
| Other operating income   |       | 2,819  | 1,783  |
| Operating income   |       | 38,244   | 38,000   |
| Staff and administrative costs   |       | (16,801)                                       | (15,548)                                       |
| Depreciation   |       | (1,676)  | (1,581)  |
| Operating expenses   |       | (18,477)                                       | (17,129)                                       |
| Net Impairment loses on financial assets   |       | (7,484)  | (9,296)  |
| Recovery of bad debts written-off  |       | 193  | 215  |
| Profit from operations after provision   |       | 12,476   | 11,790   |
| Income tax expense   |       | (1,671)  | (1,768)  |
| Profit for the period  |       | 10,805   | 10,022   |
| Other comprehensive income:  |       | _  |  |
| Items that will not be reclassified to Profit & Loss:  |       |  |  |
| Movement in fair value reserve - FVOCI equity instrument   |       | (352)  | (390)  |
| Realised loss FVOCI equity instrument  |       | (484)  | -  |
| Items that are or may be reclassified to profit or loss in subsequent periods:                       |       |  |  |
| Movement in fair value reserves - FVOCI debt instruments   |       | (1,483)  | 314  |
| Other comprehensive income / (loss) for the period   |       | (2,319)  | (76)   |
| Total comprehensive income for the period  |       | 8,486  | 9,946  |
| Earnings per share attributable to equity shareholders of the Bank (basic and diluted) (Rials Omani) | 17    | 0.004  | 0.003  |
|  |       |  |  |

# INTERIM CONDENSED STATEMENT OF CHANGES IN EQUITY FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024

|   | Notes | Share<br>capital | Share<br>premium | Legal<br>reserve | Special<br>reserve | Special<br>reserve<br>restructured<br>loan | Special impairment reserve | Special revaluation reserve | Subordinated loans reserve | Investment<br>revaluation<br>reserve | Retained earnings | Total    | Perpetual<br>Tier 1<br>capital<br>securities | Total<br>equity |
|---|-------|------------------|------------------|------------------|--------------------|--|----------------------------|-----------------------------|----------------------------|--------------------------------------|-------------------|----------|--|-----------------|
|   |       | RO'000           | RO'000           | RO'000           | RO'000             | RO'000                                     | RO'000                     | RO'000                      | RO'000                     | RO'000                               | RO'000            | RO'000   | RO'000                                       | RO'000          |
| Balances as at 1 January<br>2024  |       | 299,635          | 95,656           | 71,831           | 16,988             | 1,281                                      | 12,184                     | (709)                       | -                          | (58)                                 | 80,646            | 577,454  | 155,500                                      | 732,954         |
| Profit for the period  Other comprehensive income for the period: Net changes of fair value reserve |       | -                | -                | -                | -                  | -  | -                          | -                           | -                          | -                                    | 10,805            | 10,805   | -  | 10,805          |
| FVOCI equity instruments  |       | -                | -                | -                | -                  | -  | -                          | -                           | -                          | (352)                                | (484)             | (836)    | -  | (836)           |
| FVOCI debt instruments  |       | -                | -                | -                | -                  | -  | -                          | -                           | -                          | (1,483)                              | -                 | (1,483)  | -  | (1,483)         |
| Total comprehensive income for the period Transfer to retained                                      |       | -                | -                | -                | -                  | -  | -                          | -                           | -                          | (1,835)                              | 10,321            | 8,486    | -  | 8,486           |
| earnings Perpetual Tier 1 capital securities:   |       | -                | -                | -                | -                  | -  | -                          | -                           | -                          | -                                    | -                 | -        | -  | -               |
| Payment towards perpetual additional Tier 1 coupon Transfer to retained                             |       | -                | -                | -                | -                  | -  | -                          | -                           | -                          | -                                    | -                 | -        |  | -               |
| earnings  |       | -                | -                | -                | -                  | -  | -                          | -                           | -                          | -                                    | -                 | -        |  | -               |
| Dividend  | 13    | -                | -                | -                | -                  | -  | -                          | -                           | -                          | -                                    | (23,222)          | (23,222) |  | (23,222)        |
| Balances as at 31 March<br>2024   |       | 299,635          | 95,656           | 71,831           | 16,988             | 1,281                                      | 12,184                     | (709)                       | -                          | (1,893)                              | 67,745            | 562,718  | 155,500                                      | 718,218         |

# INTERIM CONDENSED STATEMENT OF CHANGES IN EQUITY FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024 (CONTINUED)

|  | Notes | Share<br>capital | Share<br>premium | Legal<br>reserve | Special<br>reserve | Special<br>reserve<br>restructured<br>loan | Special<br>impairment<br>reserve | Special<br>revaluation<br>reserve | Subordinated loans reserve | Investment<br>revaluation<br>reserve | Retained earnings | Total    | Perpetual<br>Tier 1<br>capital<br>securities | Total<br>equity |
|--|-------|------------------|------------------|------------------|--------------------|--|----------------------------------|-----------------------------------|----------------------------|--------------------------------------|-------------------|----------|--|-----------------|
|  |       | RO'000           | RO'000           | RO'000           | RO'000             | RO'000                                     | RO'000                           | RO'000                            | RO'000                     | RO'000                               | RO'000            | RO'000   | RO'000                                       | RO'000          |
| Balances as at 1<br>January 2023   |       | 299,635          | 95,656           | 67,955           | 16,988             | 1,281                                      | 12,184                           | (709)                             | -                          | (3,506)                              | 72,093            | 561,577  | 155,500                                      | 717,077         |
| Profit for the period  Other comprehensive income for the period:  Net changes of fair value reserve |       | -                | -                | -                | -                  | -  | -                                | -                                 | -                          | -                                    | 10,022            | 10,022   | -  | 10,022          |
| FVOCI equity instruments   |       | -                | -                | -                | -                  | -  | -                                | -                                 | -                          | (390)                                | -                 | (390)    | -  | (390)           |
| FVOCI debt instruments   |       | -                | -                | -                | -                  | -  | -                                | -                                 | -                          | 314                                  | -                 | 314      | -  | 314             |
| Total comprehensive income for the period  |       | -                | -                | -                | -                  | -  | -                                | -                                 | -                          | (76)                                 | 10,022            | 9,946    | -  | 9,946           |
| Transfer to retained earnings  Perpetual Tier 1 capital securities:                                  |       | -                | -                | -                | -                  | -  | -                                | -                                 | -                          | -                                    | -                 | -        | -  | -               |
| Payment towards<br>perpetual additional<br>Tier 1 coupon   |       | -                | -                | -                | -                  | -  | -                                | -                                 | -                          | -                                    | -                 | -        | -  | -               |
| Dividend   | 13    | -                | -                | -                | -                  | -  | -                                | -                                 | -                          | -                                    | (14,983)          | (14,983) |  | (14,983)        |
| Balances as at 31<br>March 2023  |       | 299,635          | 95,656           | 67,955           | 16,988             | 1,281                                      | 12,184                           | (709)                             | -                          | (3,582)                              | 67,132            | 556,540  | 155,500                                      | 712,040         |

# INTERIM CONDENSED STATEMENT OF CHANGES IN EQUITY FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024 (CONTINUED)

|  | Notes | Share capital | Share premium RO'000 | Legal<br>reserve<br>RO'000 | Special<br>reserve<br>RO'000 | Special<br>reserve<br>restructured<br>loan<br>RO'000 | Special<br>impairment<br>reserve<br>RO'000 | Special<br>revaluation<br>reserve<br>RO'000 | Subordinated loans reserve | Investment<br>revaluation<br>reserve<br>RO'000 | Retained earnings | Total<br>RO'000 | Perpetual<br>Tier 1<br>capital<br>securities<br>RO'000 | Total equity |
|--|-------|---------------|----------------------|----------------------------|------------------------------|--|--|---|----------------------------|--|-------------------|-----------------|--|--------------|
| Balances as at 1 January 2023  |       | 299,635       | 95,656               | 67,955                     | 16,988                       | 1,281  | 12,184                                     | (709)                                       | -                          | (3,506)  | 72,093            | 561,577         | 155,500  | 717,077      |
| Profit for the period  Other comprehensive income for the period:  Net changes of fair value reserve |       | -             | -                    | -                          | -                            | -  | -  | -   | -                          | -  | 38,758            | 38,758          | -  | 38,758       |
| FVOCI equity instruments   |       | -             | -                    | -                          | -                            | -  | -  | -   | -                          | 142  | (455)             | (313)           | -  | (313)        |
| FVOCI debt instruments   |       | -             | -                    | -                          | -                            | -  | -  | -   | -                          | 3,306  | -                 | 3,306           | -  | 3,306        |
| Total comprehensive income for the period  |       | -             | -                    | -                          | -                            | -  | -  | -   | -                          | 3,448  | 38,303            | 41,751          | -  | 41,751       |
| Transfer to legal reserve Transfer to subordinated reserve Perpetual Tier 1 capital                  |       | -             | -                    | 3,876                      | -                            | -  | -  | -   | -                          | -  | (3,876)           | -               | -  | -            |
| securities: Repayment of Tier 1 capital securities   |       | -             | -                    | -                          | -                            | -  | -  | -   | -                          | -  | -                 | -               | (40,000)   | (40,000)     |
| Issuance of Tier 1 capital securities  |       | -             | -                    | -                          | -                            | -  | -  | -   | -                          | -  | -                 | -               | 40,000   | 40,000       |
| Payment towards perpetual additional Tier 1 coupon   |       | -             | -                    | -                          | -                            | -  | -  | -   | -                          | -  | (10,797)          | (10,797)        | -  | (10,797)     |
| AT-1 Issuance Cost   |       |               |                      |                            |                              |  |  |   |                            |  | (94)              | (94)            |  | (94)         |
| Dividend   | 13    | -             | -                    | -                          | -                            | -  | -  | -   | -                          | -  | (14,983)          | (14,983)        | -  | (14,983)     |
| Balances as at 31<br>December 2023   |       | 299,635       | 95,656               | 71,831                     | 16,988                       | 1,281  | 12,184                                     | (709)                                       | -                          | (58)   | 80,646            | 577,454         | 155,500  | 732,954      |

### INTERIM CONDENSED STATEMENT OF CASH FLOWS FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024

|  | Unaudited<br>31-Mar-2024<br>RO'000    | Unaudited<br>31-Mar-2023<br>RO'000 |
|--|---------------------------------------|------------------------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES                                     |                                       |                                    |
| Profit for the period before taxation                                    | 12,476                                | 11,790                             |
| Adjustment for:  | 4 (= (                                | 1.501                              |
| Depreciation, amortization and impairment                                | 1,676                                 | 1,581                              |
| Net impairment on financial assets and recovery of bad debts written off | 7,291                                 | 9,081                              |
| Dividend income  | (836)                                 | (218)                              |
| End of service provision for the period                                  | 59                                    | 88                                 |
| (Gain) on disposal of property and equipment                             | (62)                                  | -                                  |
| Operating profit before operating assets and liabilities changes         | 20,604                                | 22,322                             |
|  |                                       |                                    |
| Net increase/(decrease) in: Due to banks                                 | (97,496)                              | 256,200                            |
| Loans, advances and financing to banks                                   | (101,251)                             | (125,602)                          |
| Loans & advances and financing   | 51,360                                | (42,239)                           |
| Other assets   | 3,818                                 | (15,044)                           |
| Customer deposits  | 199,955                               | 44,701                             |
| Other liabilities  | (13,794)                              | 6,885                              |
| Cash generated from operations before tax and end of service benefits    | 42,592                                | 124,901                            |
| Taxes paid   | <u>-</u>                              | <del>-</del>                       |
| End of service benefits paid   | (31)                                  | (7)                                |
| Net cash generated from operating activities                             | 63,165                                | 147,216                            |
| CASH FLOW FROM INVESTING ACTIVITIES                                      |                                       |                                    |
| Net movement in investment securities                                    | (23,496)                              | (24,589)                           |
| Dividend received investment securities                                  | 836                                   | 218                                |
| Sale Proceeds of Property  | 62                                    |                                    |
| Purchase of property, equipment and intangible assets                    | (2,195)                               | (1,495)                            |
| Net cash used in investing activities                                    | (24,793)                              | (25,866)                           |
| CASH FLOW FROM FINANCING ACTIVITIES                                      |                                       |                                    |
| Dividend   | -                                     | (14,983)                           |
| Net cash used in from financing activities                               |                                       | (14,983)                           |
| NET CHANGES IN CASH AND CASH EQUIVALENTS                                 | 38,372                                | 106,367                            |
| Cash and cash equivalents at beginning of the year                       | 265,319                               | 275,679                            |
| Cash and cash equivalents at end of the period                           | 303,691                               | 382,046                            |
| Cash and Cash equivalents at end of the period                           | 303,071                               | 362,040                            |
| Cash and cash equivalent comprise of:                                    |                                       |                                    |
| Cash and balances with Central Bank of Oman                              | 130,055                               | 265,042                            |
| Capital deposit with Central Bank of Oman                                | (500)                                 | (500)                              |
| Due from banks with a short-term maturity of 3 months or less            | 174,136                               | 117,504                            |
|  | 303,691                               | 382,046                            |
|  | · · · · · · · · · · · · · · · · · · · |                                    |

#### 1. LEGAL STATUS AND PRINCIPAL ACTIVITIES

Bank Dhofar SAOG (the "Bank") is incorporated in the Sultanate of Oman as a public joint stock company and is principally engaged in corporate, retail and investment banking activities through a network of 118 branches (31 March 2023: 95 branches) which comprises of 24 Islamic branches (31 March 2023: 16 Islamic branches) and 94 conventional branches (31 March 2023: 79 conventional branches). The Bank's Islamic Banking Window, "Dhofar Islamic" (formerly Maisarah Islamic Banking services) has an allocated capital of RO 70 Million (31 March 2023: RO 70 million) from the core paid up capital of the shareholders. The Bank has a primary listing of its ordinary shares on the Muscat Stock Exchange ("MSX"), and the Bank's Additional Tier I Perpetual Bonds are listed on the Muscat Stock Exchange ("MSX"). The Bank's principal place of business is its Head Office located at Central Business District ("CBD"), Muscat, Sultanate of Oman.

The Bank employed 1,702 employees as of 31 March 2024 (31 March 2023: 1,572 employees).

#### 2 BASIS OF PREPARATION

#### 2.1 Statement of compliance and basis of accounting

The unaudited interim condensed financial statements for the three-month period ended 31 March 2024 of the Bank are prepared in accordance with International Accounting Standard (IAS) 34, 'Interim Financial Reporting', applicable regulations of the Central Bank of Oman (CBO) and the disclosure requirements set out in the Rules and Disclosure and Proformas issued by the Financial Services Authority (FSA) formerly Capital Market Authority (CMA).

These unaudited interim condensed financial statements have been prepared in accordance with IAS 34 Interim Financial Reporting and should be read in conjunction with the Bank's last annual financial statements as at and for the year ended 31 December 2023 ('the last annual financial statements').

They do not include all the information required for a complete set of IFRS financial statements. However, selected explanatory notes are included to explain events and transactions that are significant to an understanding of the changes in the Bank's financial position and performance since the last annual financial statements.

#### 2.2 Basis of measurement

The financial statements have been prepared under the historical cost convention except for derivative financial instruments, financial instruments at fair value through profit or loss (FVTPL) and financial instruments at fair value through other comprehensive income (FVOCI).

#### 2.3 Functional and presentation currency

The financial statements are presented in Rial Omani ("RO"), which is the Bank's functional (currency of primary economic environment in which the Bank operates) and presentation currency, rounded to the nearest million unless otherwise stated.

### 2.4 Use of estimates and judgments

In preparing these interim condensed financial statements in conformity with IFRSs requires management to make judgements estimates and assumptions that effect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

### 2.4 Use of estimates and judgments (continued)

The significant judgments made by management in applying the Bank's accounting policies and the key sources of estimation uncertainty were the same as those that applied to the financial statements as at and for the year ended 31 December 2023.

#### 3 Standards effective from 1 January 2024

A number of new or amended standards became applicable for the current reporting period. The Bank did not have to change its accounting policies or make retrospective adjustments as a result of adopting these standards.

#### 4 Standards issued but not yet effective

A number of new standards and amendments have been issued by the International Accounting Standards Board (IASB) but are not yet mandatory for the period beginning 1January 2024. The Bank is evaluating the impact on future financial statements, if any, on adopting these pronouncements.

#### 5. Cash and balances with the Central Bank of Oman

|  | Unaudited   | Unaudited   | Audited     |
|--|-------------|-------------|-------------|
|  | 31-Mar-2024 | 31-Mar-2023 | 31-Dec-2023 |
|  | RO'000      | RO'000      | RO'000      |
| Cash in hand                             | 42,102      | 30,168      | 30,278      |
| Balances with the Central Bank of Oman   | 87,951      | 183,506     | 64,837      |
| Placements with the Central Bank of Oman | 2           | 50,064      | 30,816      |
| Cash held by a custodian                 | -           | 1,304       | -           |
|  | 130,055     | 265,042     | 125,931     |

As at 31 March 2024 cash and balances with Central bank of Oman includes capital deposit amounting to RO 0.5 million (31 March 2023 - RO 0.5 million and 31 December 2023 - RO 0.5 million) as minimum reserve requirements. This is not available for day-to-day operations of the Bank and cannot be withdrawn without the Central Bank of Oman approval.

### 6. Loans, advances and financing to banks (at amortised cost)

|                                 | Unaudited<br>31-Mar-2024<br>RO'000 | Unaudited<br>31-Mar-2023<br>RO'000 | Audited<br>31-Dec-2023<br>RO'000 |
|---------------------------------|------------------------------------|------------------------------------|----------------------------------|
| Syndicated loans to other banks | 1,955                              | 3,682                              | -                                |
| Placements with other banks     | 338,412                            | 274,887                            | 185,404                          |
| Current clearing accounts       | 22,754                             | 13,535                             | 42,118                           |
| C                               | 363,121                            | 292,104                            | 227,522                          |
| Less: impairment allowance      | (543)                              | (206)                              | (444)                            |
|                                 | 362,578                            | 291,898                            | 227,078                          |

### 7. Loans, advances and financing to customers (Conventional and Islamic)

| (a) Conventional Banking                               | Unaudited       | Unaudited   | Audited     |
|--|-----------------|-------------|-------------|
|  | 31-Mar-<br>2024 | 31-Mar-2023 | 31-Dec-2023 |
|  | RO'000          | RO'000      | RO'000      |
| Loans  | 2,892,493       | 2,773,660   | 2,946,503   |
| Overdraft  | 136,841         | 121,530     | 139,050     |
| Loans against trust receipts                           | 117,270         | 112,592     | 123,088     |
| Bills discounted                                       | 38,072          | 49,940      | 64,800      |
| Advances against credit cards                          | 10,858          | 8,867       | 10,758      |
| Gross Loans, advances and financing to customers       | 3,195,534       | 3,066,589   | 3,284,199   |
| Less: Impairment allowance including reserved interest | (188,233)       | (212,438)   | (184,885)   |
|  | 3,007,301       | 2,854,151   | 3,099,314   |
|  |                 |             |             |
| (b) Islamic Banking Window financing                   | Unaudited       | Unaudited   | Audited     |
|  | 31-Mar-2024     | 31-Mar-2023 | 31-Dec-2023 |
|  | RO'000          | RO'000      | RO'000      |
| Housing finance  | 217,156         | 170,853     | 205,682     |
| Corporate finance                                      | 481,039         | 439,006     | 459,379     |
| Consumer finance                                       | 21,731          | 16,075      | 20,535      |
|  | 719,926         | 625,934     | 685,596     |
| Less: Impairment allowance including profit interest   | (20,294)        | (16,441)    | (19,326)    |
| 1 31   | 699,632         | 609,493     | 666,270     |
|  |                 |             |             |

### 7. Loans, advances, and financing to customers (continued)

### (c) The movement in the allowance for expected credit losses is analysed below:

|  | Unaudited<br>31-Mar-2024<br>RO'000 | Unaudited<br>31-Mar-2023<br>RO'000 | Audited<br>31-Dec-2023<br>RO'000 |
|--|------------------------------------|------------------------------------|----------------------------------|
| i. Allowance for expected credit losses (Conventional and Islamic) |                                    |                                    |                                  |
| 1 January  | 169,188                            | 175,801                            | 175,801                          |
| Reclassification of ECL related to accrued interest                | (1,441)                            | -                                  | 1,252                            |
| Allowance made during the period                                   | 10,703                             | 13,275                             | 50,786                           |
| Released to the profit or loss during the period                   | (3,102)                            | (3,476)                            | (19,910)                         |
| Written off during the period                                      | (3,755)                            | (46)                               | (38,741)                         |
| Balance at the end of the period                                   | 171,593                            | 185,554                            | 169,188                          |
| ii. Reserved interest  |                                    |                                    |                                  |
| 1 January  | 35,023                             | 40,366                             | 40,366                           |
| Reserved during the period   | 5,712                              | 5,251                              | 21,333                           |
| Recoveries to profit or loss during the period                     | (3,662)                            | (2,253)                            | (11,758)                         |
| Written-off during the period                                      | (139)                              | (39)                               | (14,918)                         |
| Balance at the end of the period                                   | 36,934                             | 43,325                             | 35,023                           |
| Total allowance for expected credit losses                         | 208,527                            | 228,879                            | 204,211                          |

- 7. Loans, advances and financing to customers; (continued)
- (c) The movement in the impairment allowance is analysed below; (continued):
  - i. Comparison of provision held as per IFRS 9 and required as per CBO norms

Disclosure requirements containing the risk classification –wise gross and net amount outstanding, provision required as per CBO norms, allowance made as per IFRS 9, interest recognized as per IFRS 9 and reserve interest required as per CBO are given below based on CBO circular BM 1149.

In accordance with CBO circular BM 1149 Banks should continue to maintain and update the risk classification (i.e. standard, special mention, substandard, etc.) of accounts as per the extant CBO norms, including those on restructuring of loans accounts for regulatory reporting purposes.

As at 31 March 2024

| Asset<br>Classification as<br>per CBO Norms         | Asset<br>Classification<br>as per IFRS<br>9 | Gross<br>Carrying<br>Amount | Provision<br>required<br>as per<br>CBO<br>Norms | Provision<br>held as<br>per IFRS<br>9 | Difference<br>between CBO<br>provision<br>required and<br>provision held | Net<br>Carrying<br>Amount as<br>per CBO<br>norms* | Net<br>Carrying<br>Amount<br>as per<br>IFRS 9 | Interest<br>recognised<br>in P&L as<br>per IFRS<br>9 | Reserve<br>interest as<br>per CBO<br>norms |
|---|---|-----------------------------|---|---------------------------------------|--|---|---|--|--|
| (1)   | (2)   | (3)                         | (4)   | (5)                                   | (6) = (4)-(5)  | (7)=(3)-(4)- $(10)$                               | (8) = (3)- $(5)$                              | (9)  | (10)                                       |
| Standard  | Stage 1<br>Stage 2<br>Stage 3               | 2,841,883<br>540,837        | 36,631<br>6,098                                 | 12,219<br>18,850                      | 24,412<br>(12,752)   | 2,805,252<br>534,739                              | 2,829,664<br>521,987                          | -<br>-<br>-  | -  |
| Subtotal  | Singe 0                                     | 3,382,720                   | 42,729  | 31,069                                | 11,660   | 3,339,991   | 3,351,651                                     | -  | _  |
| Special Mention                                     | Stage 1<br>Stage 2                          | 319,703                     | 3,779   | 40,232                                | (36,453)   | 313,864   | 279,471                                       | -  | 2,060                                      |
| Subtotal  | Stage 3                                     | 319,703                     | 3,779   | 40,232                                | (36,453)   | 313,864   | 279,471                                       | <u>-</u>   | 2,060                                      |
| Substandard   | Stage 1<br>Stage 2                          | -                           | -<br>-  | -<br>-                                | -  | -<br>-  | -<br>-  | -  | -<br>-                                     |
| Subtotal  | Stage 3                                     | 8,752<br>8,752              | 2,146<br>2,146                                  | 3,253<br>3,253                        | (1,107)<br>(1,107)   | 6,386<br>6,386                                    | 5,499<br>5,499                                | <u>-</u>   | 220<br>220                                 |
| Doubtful  | Stage 1<br>Stage 2                          | -<br>-<br>20.014            | -   | - 10.245                              | -  | -   | -<br>19,769                                   | -  | -<br>-<br>1 476                            |
| Subtotal  | Stage 3                                     | 30,014                      | 10,470<br>10,470                                | 10,245<br>10,245                      | 225<br>225   | 18,068<br>18,068                                  | 19,769  | -  | 1,476<br>1,476                             |
| Loss  | Stage 1<br>Stage 2<br>Stage 3               | 174,271                     | 122,643   | -<br>-<br>86,794                      | -<br>35,849  | 18,450  | -<br>-<br>87,477                              | -  | 33,178                                     |
| Subtotal  | Stage 0                                     | 174,271                     | 122,643   | 86,794                                | 35,849   | 18,450  | 87,477  | -  | 33,178                                     |
| Total loans and advances                            |   | 3,915,460                   | 181,767   | 171,593                               | 10,174   | 3,696,759   | 3,743,867                                     | -  | 36,934                                     |
| Other items not<br>covered under<br>CBO circular BM | Stage 1<br>Stage 2                          | 1,874,681<br>293,484        | 179<br>-  | 3,085<br>5,596                        | (2,906)<br>(5,596)   | 1,874,502<br>293,484                              | 1,871,596<br>287,888                          | -  |  |
| 977 and related instructions                        | Stage 3                                     | 3,165                       | -   | 1,524                                 | (1,524)  | 3,165   | 1,641   | -  | -  |
| Subtotal  |   | 2,171,330                   | 179   | 10,205                                | (10,026)   | 2,171,151   | 2,161,125                                     | -  | -  |
| Total (31 March                                     | Stage 1<br>Stage 2                          | 4,716,564<br>1,154,024      | 36,810<br>9,877                                 | 15,304<br>64,678                      | 21,506<br>(54,801)   | 4,679,754<br>1,142,087                            | 4,701,260<br>1,089,346                        | -  | 2,060                                      |
| 2024)   | Stage 3<br>Total                            | 216,202<br>6,086,790        | 135,259<br>181,946                              | 101,816<br>181,798                    | 33,443<br>148  | 46,069<br>5,867,910                               | 114,386<br>5,904,992                          | <u>-</u>   | 34,874<br>36,934                           |

<sup>\*</sup> Net of provision and reserve interest as per CBO norms

Other items disclosed above includes outstanding exposure and respective provisions held against due from banks, investments, other assets, loan commitments and financial guarantees.

- 7. Loans, advances and financing to customers (continued)
- (c) The movement in the impairment allowance is analysed below (continued):
  - i. Comparison of provision held as per IFRS 9 and required as per CBO norms

As at 31 March 2023

| Asset<br>Classification as<br>per CBO Norms        | Asset<br>Classification<br>as per IFRS<br>9 | Gross<br>Carrying<br>Amount | Provision<br>required<br>as per<br>CBO<br>Norms | Provision<br>held as<br>per IFRS<br>9 | Difference<br>between CBO<br>provision<br>required and<br>provision held | Net<br>Carrying<br>Amount as<br>per CBO<br>norms* | Net<br>Carrying<br>Amount<br>as per<br>IFRS 9 | Interest<br>recognised<br>in P&L as<br>per IFRS<br>9 | Reserve<br>interest as<br>per CBO<br>norms |
|--|---|-----------------------------|---|---------------------------------------|--|---|---|--|--|
| (1)  | (2)   | (3)                         | (4)   | (5)                                   | (6) = (4)-(5)  | (7)=(3)-(4)- $(10)$                               | (8) = (3)- $(5)$                              | (9)  | (10)                                       |
|  | Stage 1                                     | 2,647,027                   | 38,059  | 11,453                                | 26,606   | 2,608,968   | 2,635,574                                     | -  | -  |
| Standard   | Stage 2                                     | 483,218                     | 5,609   | 22,760                                | (17,151)   | 477,609   | 460,458                                       | -  | -  |
|  | Stage 3                                     | -                           | -   | -                                     | -  | -   | -   | -  |  |
| Subtotal   |   | 3,130,245                   | 43,668  | 34,213                                | 9,455  | 3,086,577   | 3,096,032                                     | -  |  |
|  | Stage 1                                     | -                           | -   | -                                     | -  | -   | -   | -  | -  |
| Special Mention                                    | Stage 2                                     | 308,255                     | 3,863   | 37,963                                | (34,100)   | 304,392   | 270,292                                       | -  | -  |
|  | Stage 3                                     | -                           | -   | -                                     | -  | -   | -   | -  |  |
| Subtotal   |   | 308,255                     | 3,863   | 37,963                                | (34,100)   | 304,392   | 270,292                                       | -  |  |
|  | Stage 1                                     | -                           | -   | -                                     | -  | -   | -   | -  | -  |
| Substandard  | Stage 2                                     | -                           | -   | -                                     | -  | -   | -   | -  | -  |
|  | Stage 3                                     | 45,425                      | 11,279  | 11,927                                | (648)  | 33,679  | 33,498  | -  | 467  |
| Subtotal   |   | 45,425                      | 11,279  | 11,927                                | (648)  | 33,679  | 33,498  | -  | 467  |
|  | Stage 1                                     | -                           | -   | -                                     | -  | -   | -   | -  |  |
| Doubtful   | Stage 2                                     | -                           | -   | -                                     | -  | -   | -   | -  |  |
|  | Stage 3                                     | 10,297                      | 3,418   | 3,754                                 | (336)  | 6,311   | 6,543   | -  | 568  |
| Subtotal   |   | 10,297                      | 3,418   | 3,754                                 | (336)  | 6,311   | 6,543   | -  | 568  |
|  | Stage 1                                     | -                           | -   | -                                     | -  | -   | -   | -  | -  |
| Loss   | Stage 2                                     | -                           | -   | -                                     | -  | -   | -   | -  | -  |
|  | Stage 3                                     | 198,301                     | 137,408   | 97,697                                | 39,711   | 18,603  | 100,604                                       | -  | 42,290                                     |
| Subtotal   |   | 198,301                     | 137,408   | 97,697                                | 39,711   | 18,603  | 100,604                                       | -  | 42,290                                     |
| Total loans and advances                           |   | 3,692,523                   | 199,636   | 185,554                               | 14,082   | 3,449,562   | 3,506,969                                     | -  | 43,325                                     |
| Other items not                                    | Stage 1                                     | 2,055,656                   | 179   | 2,893                                 | (2,714)  | 2,055,477   | 2,052,763                                     | _  | -  |
| covered under                                      | Stage 2                                     | 285,036                     | -   | 3,728                                 | (3,728)  | 285,036   | 281,308                                       | _  | -  |
| CBO circular BM<br>977 and related<br>instructions | Stage 3                                     | 2,524                       | -   | 1,089                                 | (1,089)  | 2,524   | 1,435   | -  | -  |
| Subtotal   |   | 2,343,216                   | 179   | 7,710                                 | (7,531)  | 2,343,037   | 2,335,506                                     | -  | -  |
|  | Stage 1                                     | 4,702,683                   | 38,238  | 14,346                                | 23,892   | 4,664,445   | 4,688,337                                     | _  | -  |
| Total (31 March                                    | Stage 2                                     | 1,076,509                   | 9,472   | 64,451                                | (54,979)   | 1,067,037   | 1,012,058                                     | -  | -  |
| 2023)  | Stage 3                                     | 256,547                     | 152,105   | 114,467                               | 37,638   | 61,117  | 142,080                                       |  | 43,325                                     |
|  | Total                                       | 6,035,739                   | 199,815   | 193,264                               | 6,551  | 5,792,599   | 5,842,475                                     | -  | 43,325                                     |

<sup>\*</sup> Net of provision and reserve interest as per CBO norms

Other items disclosed above includes outstanding exposure and respective provisions held against due from banks, investments, other assets, loan commitments and financial guarantees.

- 7. Loans, advances and financing to customers (continued)
- (c) The movement in the impairment allowance is analysed below (continued):
  - i. Comparison of provision held as per IFRS 9 and required as per CBO norms

As at 31 December 2023

| Asset<br>Classification as<br>per CBO Norms | Asset<br>Classification<br>as per IFRS<br>9 | Gross<br>Carrying<br>Amount | Provision<br>required<br>as per<br>CBO<br>Norms | Provision<br>held as per<br>IFRS 9 | Difference<br>between CBO<br>provision<br>required and<br>provision held | Net<br>Carrying<br>Amount as<br>per CBO<br>norms* | Net<br>Carrying<br>Amount as<br>per IFRS 9 | Interest<br>recognised<br>in P&L as<br>per IFRS 9 | Reserve<br>interest as<br>per CBO<br>norms |
|---|---|-----------------------------|---|------------------------------------|--|---|--|---|--|
| (1)   | (2)   | (3)                         | (4)   | (5)                                | (6) = (4)-(5)  | (7)=(3)-(4)- $(10)$                               | (8) = (3)- $(5)$                           | (9)   | (10)                                       |
|   | Stage 1                                     | 2,916,274                   | 36,897  | 12,985                             | 23,912   | 2,879,377   | 2,903,289                                  | -   | -  |
| Standard                                    | Stage 2                                     | 502,559                     | 5,495   | 19,492                             | (13,997)   | 497,064   | 483,067                                    | -   | -  |
|   | Stage 3                                     |                             | -   | -                                  |  | -   | -  | -   | -  |
| Subtotal                                    |   | 3,418,833                   | 42,392  | 32,477                             | 9,915  | 3,376,441   | 3,386,356                                  | -   | -  |
|   | Stage 1                                     | -                           | -   | -                                  | -  | -   | -  | -   | -  |
| Special Mention                             | Stage 2                                     | 336,949                     | 3,827   | 36,550                             | (32,723)   | 331,857   | 300,399                                    | -   | 1,265                                      |
|   | Stage 3                                     |                             | -   | -                                  | -  | -   | -  | -   | -  |
| Subtotal                                    |   | 336,949                     | 3,827   | 36,550                             | (32,723)   | 331,857   | 300,399                                    | -   | 1,265                                      |
|   | Stage 1                                     | -                           | -   | -                                  | -  | -   | -  | -   | -  |
| Substandard                                 | Stage 2                                     | -                           | -   | -                                  | -  | -   | -  | -   | -  |
|   | Stage 3                                     | 27,849                      | 6,830   | 9,373                              | (2,543)  | 20,107  | 18,476                                     | -   | 912  |
| Subtotal                                    |   | 27,849                      | 6,830   | 9,373                              | (2,543)  | 20,107  | 18,476                                     | -   | 912  |
|   | Stage 1                                     | -                           | -   | -                                  | -  | -   | -  | -   |  |
| Doubtful                                    | Stage 2                                     | -                           | -   | -                                  | -  | -   | -  | -   | 4.50                                       |
| 6.14.4.1                                    | Stage 3                                     | 7,960                       | 3,300   | 2,775                              | 525  | 4,191   | 5,185                                      | -   | 469  |
| Subtotal                                    |   | 7,960                       | 3,300   | 2,775                              | 525  | 4,191   | 5,185                                      | -   | 469  |
|   | Stage 1                                     | -                           | -   | -                                  | -  | -   | -  | -   | -  |
| Loss  | Stage 2                                     | -                           | -   | -                                  | -  | -   | -  | -   | -  |
|   | Stage 3                                     | 178,204                     | 127,015   | 86,572                             | 40,443   | 18,812  | 91,632                                     | -   | 32,377                                     |
| Subtotal                                    |   | 178,204                     | 127,015   | 86,572                             | 40,443   | 18,812  | 91,632                                     | -   | 32,377                                     |
| Total loans and advances                    |   | 3,969,795                   | 183,364   | 167,747                            | 15,617   | 3,751,408   | 3,802,048                                  | -   | 35,023                                     |
| Other items not covered under               | Stage 1                                     | 1,915,846                   | 179   | 3,383                              | (3,204)  | 1,915,667   | 1,912,463                                  | -   | -  |
| CBO circular BM                             | Stage 2                                     | 274,002                     | -   | 5,210                              | (5,210)  | 274,002   | 268,792                                    | -   | -  |
| 977 and related instructions                | Stage 3                                     | 3,282                       | -   | 1,441                              | (1,441)  | 3,282   | 1,841                                      | -   | -  |
| Subtotal                                    |   | 2,193,130                   | 179   | 10,034                             | (9,855)  | 2,192,951   | 2,183,096                                  | -   | -  |
|   | Stage 1                                     | 4,832,120                   | 37,076  | 16,368                             | 20,708   | 4,795,044   | 4,815,752                                  | -   | -  |
| Total (31                                   | Stage 2                                     | 1,113,510                   | 9,322   | 61,252                             | (51,930)   | 1,102,923   | 1,052,258                                  | -   | 1,265                                      |
| December 2023)                              | Stage 3                                     | 217,295                     | 137,145   | 100,161                            | 36,984   | 46,392  | 117,134                                    | -   | 33,758                                     |
|   | Total                                       | 6,162,925                   | 183,543   | 177,781                            | 5,762  | 5,944,359   | 5,985,144                                  |   | 35,023                                     |
|   |   | -7 - 7                      | /-  | ,                                  | - ,,   |   | - / /                                      |   | ,  |

<sup>\*</sup> Net of provision and reserve interest as per CBO norms

Other items disclosed above includes outstanding exposure and respective provisions held against due from banks, investments, other assets, loan commitments and financial guarantees.

### 7. Loans, advances and financing to customers (continued)

### (d) Restructured Loans

Restructuring activities include extended payment arrangements, approved external management plans, modification and deferral of payments. Restructuring policies and practices are based on indicators or criteria which, in the judgment of management, indicate that payment will most likely continue. These policies are kept under continuous review. Restructuring is most commonly applied to term loans, in particular customer finance loans.

At 31 March 2024

|   |   |                             |   |                                    |  |   |                                   | (Amounts in R                                     | O '000)                                    |
|---|---|-----------------------------|---|------------------------------------|--|---|-----------------------------------|---|--|
| Asset<br>Classification as<br>per CBO Norms | Asset<br>Classification<br>as per IFRS<br>9 | Gross<br>Carrying<br>Amount | Provision<br>required<br>as per<br>CBO<br>Norms | Provision<br>held as per<br>IFRS 9 | Difference<br>between CBO<br>provision<br>required and<br>provision held | Net<br>Carrying<br>Amount as<br>per CBO<br>norms* | Net Carrying Amount as per IFRS 9 | Interest<br>recognised<br>in P&L as<br>per IFRS 9 | Reserve<br>interest as<br>per CBO<br>norms |
| (1)   | (2)   | (3)                         | (4)   | (5)                                | (6) = (4)-(5)  | (7)=(3)-(4)- $(10)$                               | (8) = (3)- $(5)$                  | (9)   | (10)                                       |
| Classified as                               | Stage 1                                     | 66,690                      | 669   | 1,122                              | (453)  | 66,021  | 65,568                            | -   | -  |
| performing                                  | Stage 2                                     | 368,635                     | 3,645   | 46,022                             | (42,377)   | 364,990   | 322,613                           | -   | -  |
| Subtotal                                    | ;   | 435,325                     | 4,314   | 47,144                             | (42,830)   | 431,011   | 388,181                           | -   |  |
| Classified as non-performing                | Stage 3                                     | 20,471                      | 7,850   | 8,225                              | (375)  | 8,600   | (8,975)                           | -   | 1,644                                      |
| Sub total                                   |   | 20,471                      | 7,850   | 8,225                              | (375)  | 8,600   | (8,975)                           | -   | 1,644                                      |
|   | Stage 1                                     | 66,690                      | 669   | 1,122                              | (453)  | 66,021  | 65,568                            | -   | _  |
| Total (31 March                             | Stage 2                                     | 368,635                     | 3,645   | 46,022                             | (42,377)   | 364,990   | 322,613                           | -   | -  |
| 2024)                                       | Stage 3                                     | 20,471                      | 7,850   | 8,225                              | (375)  | 10,977  | 12,246                            | -   | 1,644                                      |
|   | Total                                       | 455,796                     | 12,164  | 55,369                             | (43,205)   | 441,988   | 400,427                           | -   | 1,644                                      |

<sup>\*</sup> Net of provision and reserve interest as per CBO norms

### As at 31 March 2023

| Asset<br>Classification as<br>per CBO Norms | Asset<br>Classification<br>as per IFRS<br>9 | Gross<br>Carrying<br>Amount | Provision<br>required<br>as per<br>CBO<br>Norms | Provision<br>held as<br>per IFRS<br>9 | Difference<br>between CBO<br>provision<br>required and<br>provision held | Net<br>Carrying<br>Amount as<br>per CBO<br>norms* | Net<br>Carrying<br>Amount<br>as per<br>IFRS 9 | Interest<br>recognised<br>in P&L as<br>per IFRS<br>9 | Reserve<br>interest as<br>per CBO<br>norms |
|---|---|-----------------------------|---|---------------------------------------|--|---|---|--|--|
| (1)   | (2)   | (3)                         | (4)   | (5)                                   | (6) = (4)- $(5)$   | (7)=(3)-(4)- $(10)$                               | (8) = (3)- $(5)$                              | (9)  | (10)                                       |
| Classified as                               | Stage 1                                     | 77,535                      | 758   | 1,507                                 | (749)  | 76,777  | 76,028  | -  | -  |
| performing                                  | Stage 2                                     | 465,344                     | 4,584   | 46,870                                | (42,286)   | 460,760   | 418,474                                       | -  | -  |
| Subtotal                                    |   | 542,879                     | 5,342   | 48,377                                | (43,035)   | 537,537   | 494,502                                       | -  | -  |
| Classified as non-<br>performing            | Stage 3                                     | 7,850                       | 4,162   | 4,020                                 | 142  | (3,878)   | (3,736)                                       | -  | 1,206                                      |
| Sub total                                   |   | 7,850                       | 4,162   | 4,020                                 | 142  | 2,482   | 3,830   | -  | 1,206                                      |
|   | Stage 1                                     | 77,535                      | 758   | 1,507                                 | (749)  | 76,777  | 76,028  | -  | -  |
| Total (31 March                             | Stage 2                                     | 465,344                     | 4,584   | 46,870                                | (42,286)   | 460,760   | 418,474                                       | -  | -  |
| 2023)                                       | Stage 3                                     | 7,850                       | 4,162   | 4,020                                 | 142  | 2,482   | 3,830   | -  | 1,206                                      |
|   | Total                                       | 550,729                     | 9,504   | 52,397                                | (42,893)   | 540,019   | 498,332                                       | =  | 1,206                                      |

<sup>\*</sup> Net of provision and reserve interest as per CBO norms

### 7. Loans, advances, and financing to customers (continued)

### (d) Restructured Loans (continued)

### At 31 December 2023

| Asset<br>Classification<br>as per CBO<br>Norms | Asset<br>Classification<br>as per IFRS 9 | Gross<br>Carrying<br>Amount | Provision<br>required<br>as per<br>CBO<br>Norms | Provision<br>held as<br>per IFRS<br>9 | Difference<br>between<br>CBO<br>provision<br>required and<br>provision<br>held | Net<br>Carrying<br>Amount as<br>per CBO<br>norms* | Net<br>Carrying<br>Amount<br>as per<br>IFRS 9 | Interest<br>recognised<br>in P&L as<br>per IFRS 9 | Reserve<br>interest as<br>per CBO<br>norms |
|--|--|-----------------------------|---|---------------------------------------|--|---|---|---|--|
| (1)  | (2)                                      | (3)                         | (4)   | (5)                                   | (6) = (4)- $(5)$   | (7)=(3)-(4)-(10)                                  | (8) = (3)- $(5)$                              | (9)   | (10)                                       |
| Classified as                                  | Stage 1                                  | 92,368                      | 927   | 1,585                                 | (658)  | 91,441  | 90,783  | -   | -  |
| performing                                     | Stage 2                                  | 378,069                     | 3,732   | 42,405                                | (38,673)   | 373,072   | 335,664                                       | -   | 1,265                                      |
| Subtotal                                       |  | 470,437                     | 4,659   | 43,990                                | (39,331)   | 464,513   | 426,447                                       | -   | 1,265                                      |
| Classified as<br>non-<br>performing            | Stage 3                                  | 19,003                      | 6,955   | 7,700                                 | (745)  | 10,640  | 11,303  | -   | 1,408                                      |
| Sub total                                      |  | 19,003                      | 6,955   | 7,700                                 | (745)  | 10,640  | 11,303  | -   | 1,408                                      |
| Total (31<br>December                          | Stage 1<br>Stage 2                       | 92,368<br>378,069           | 927<br>3,732                                    | 1,585<br>42,405                       | (658)<br>(38,673)  | 91,441<br>373,072                                 | 90,783<br>335,664                             | -   | -<br>1,265                                 |
|  | Stage 3                                  | 19,003                      | 6,955   | 7,700                                 | (745)  | 10,640  | 11,303  | _   | 1,408                                      |
| 2023)  | Total                                    | 489,440                     | 11,614  | 51,690                                | (40,076)   | 475,153   | 437,750                                       | -   | 2,673                                      |

<sup>\*</sup> Net of provision and reserve interest as per CBO

- 7. Loans, advances, and financing to customer (continued)
- (e) Comparison of allowance for expected credit losses charges as per IFRS 9 and as per CBO norms
  - i. Allowance for expected credit losses charge and provisions held

| 31 March 2024  | As per<br>CBO<br>Norms | As per IFRS       | Difference    |
|--|------------------------|-------------------|---------------|
| Provisions required as per CBO – BM 977/ held as per IFRS 9 (Note 1) | RO'000<br>181,946      | RO'000<br>181,798 | RO'000<br>148 |
| Gross NPL ratio  | 5.44%                  | 5.44%             | -             |
| Net NPL ratio  | 1.04%                  | 1.94%             | (0.89)%       |

Gross NPL (Non-performing Loans) is 5.44% and Net NPL is 1.94% based on funded non-performing exposure over funded exposure.

Note 1: Excluding Interest Reserve of RO 34.87 million.

| 31 March 2023  | As per<br>CBO<br>Norms | As per IFRS<br>9 | Difference |
|--|------------------------|------------------|------------|
|  | RO'000                 | RO'000           | RO'000     |
| Provisions required as per CBO – BM 977/ held as per IFRS 9 (Note 1) | 199,815                | 193,264          | 6,551      |
| Gross NPL ratio  | 6.88%                  | 6.88%            | -          |
| Net NPL ratio  | 1.59%                  | 2.64%            | (1.05) %   |

Gross NPL (Non-performing Loans) are 6.88% and Net NPL is 2.64% based on funded non-performing exposure over funded exposure.

Note 1: Excluding Interest Reserve of RO 43.33 million.

| 31 December 2023   | As per<br>CBO<br>Norms | As per IFRS<br>9 | Difference |
|--|------------------------|------------------|------------|
|  | RO'000                 | RO'000           | RO'000     |
| Provisions required as per CBO – BM 977/ held as per IFRS 9 (Note 1) | 183,543                | 178,541          | 5,002      |
| Gross NPL ratio  | 5.39%                  | 5.39%            | -          |
| Net NPL ratio  | 1.99%                  | 2.02%            | (0.93) %   |

Gross NPL (Non-performing Loans) are 5.39% and Net NPL is 2.02% based on funded non-performing exposure over funded exposure.

Note 1: Excluding Interest Reserve of RO 33.76 million.

### 7. Loans, advances, and financing to customers (continued)

### (f) Stage wise exposure, allowance for expected credit losses and net exposures

The following table discloses the stage-wise gross exposure, impairment, and net exposure of only those financial assets that are tested for impairment under IFRS 9 as at, 31 March 2024:

| Gross exposure                          | Stage 1   | Stage 2   | Stage 3 | Total     |
|---|-----------|-----------|---------|-----------|
| Central Bank balances                   | 87,953    | -         | -       | 87,953    |
| Cash held by a custodian                | -         | -         | -       | -         |
| Due from Banks                          | 363,121   | -         | -       | 363,121   |
| Sovereign                               | 376,583   | -         | -       | 376,583   |
| Investment Securities at amortized cost | 10,152    | -         | -       | 10,152    |
| Investment Securities at FVOCI          | 29,301    | -         | -       | 29,301    |
| Loans and advances                      | 2,841,883 | 860,540   | 213,037 | 3,915,460 |
| Acceptances                             | 38,721    | 9,689     | -       | 48,410    |
| Total funded gross exposure             | 3,747,714 | 870,229   | 213,037 | 4,830,980 |
| Letters of credit/guarantee             | 521,174   | 115,445   | 3,165   | 639,784   |
| Loan commitment / unutilized limits     | 447,676   | 168,350   | -       | 616,026   |
| Total non-funded gross exposure         | 968,850   | 283,795   | 3,165   | 1,255,810 |
| Total gross exposure                    | 4,716,564 | 1,154,024 | 216,202 | 6,086,790 |
| Allowance for expected credit losses    |           |           |         |           |
| Due from Banks                          | 543       | _         | _       | 543       |
| Investment Securities at FVOCI          | 89        | _         | _       | 89        |
| Loans and advances                      | 12,219    | 59,082    | 100,292 | 171,593   |
| Acceptances                             | 17        | 14        | -       | 31        |
| Total funded impairment                 | 12,868    | 59,096    | 100,292 | 172,256   |
| Letters of credit/guarantee             | 1,535     | 4,600     | 1,524   | 7,659     |
| Loan commitment/unutilized limits       | 901       | 982       | -       | 1,883     |
| Total non-funded impairment             | 2,436     | 5,582     | 1,524   | 9,542     |
| Total impairment                        | 15,304    | 64,678    | 101,816 | 181,798   |
| Net exposure                            |           |           |         |           |
| Central Bank balances                   | 87,953    |           |         | 87,953    |
| Cash held by a custodian                | 07,933    | -         | -       | 67,933    |
| Due from Banks                          | 362,578   | _         | _       | 362,578   |
| Sovereign                               | 376,583   | _         | _       | 376,583   |
| Investment Securities at amortized Cost | 10,152    | _         | _       | 10,152    |
| Investment Securities at FVOCI          | 29,212    | _         | _       | 29,212    |
| Loans and advances                      | 2,829,664 | 801,458   | 112,745 | 3,743,867 |
| Acceptances                             | 38,704    | 9,675     | -       | 48,379    |
| Total funded net exposure               | 3,734,846 | 811,133   | 112,745 | 4,658,724 |
| Letter of credit/guarantee              | 519,639   | 110,845   | 1,641   | 632,125   |
| Loan commitment / unutilized limits     | 446,775   | 167,368   | -       | 614,143   |
| Total net non-funded exposure           | 966,414   | 278,213   | 1,641   | 1,246,268 |
| Total net exposure                      | 4,701,260 | 1,089,346 | 114,386 | 5,904,992 |
| Tomi net caposure                       | 7,701,200 | 1,007,570 | 117,500 | 3,704,772 |

Gross exposure of loans and advances of RO 213.04 million under stage 3 includes reserved interest of RO 34.87 million.

### 7. Loans, advances, and financing to customers (continued)

### (f) Stage wise exposure, allowance for expected credit losses and net exposures (continued)

|   | Stage 1 | Stage 2 | Stage 3 | RO'000<br>Total |
|---|---------|---------|---------|-----------------|
| Opening Balance – as at 1 January 2024      | Stage 1 | Stage 2 | Stage 3 | Total           |
| Due from banks                              | 444     | _       | _       | 444             |
| Loans and advances to customers             | 12,986  | 56,042  | 98,719  | 167,747         |
| Investment securities at FVOCI (Debt)       | 45      | · -     | -       | 45              |
| Loan commitments and financial guarantees   | 1,422   | 4,360   | 1,441   | 7,223           |
| Acceptances                                 | 23      | 12      | -       | 35              |
| Unutilised                                  | 1,448   | 838     | 1       | 2,287           |
| Total                                       | 16,368  | 61,252  | 100,161 | 177,781         |
| Net transfer between stages                 |         |         |         |                 |
| Loans and advances to customers             | 857     | (2,869) | 2,012   | -               |
| Loan commitments and financial guarantees   | 676     | (388)   | -       | -               |
| Unutilised                                  | 100     | (100)   | -       | -               |
| Total                                       | 1,633   | (3,357) | 2,012   | -               |
| Charge for the Period (net)                 |         |         |         |                 |
| Due from banks                              | 99      | _       | -       | 99              |
| Loans and advances to customers             | (1,623) | 5,909   | 3,315   | 7,601           |
| Investment securities at FVOCI (Debt)       | 44      | -       | -       | 44              |
| Loan commitments and financial guarantees   | 14      | 339     | 83      | 436             |
| Acceptances                                 | (6)     | 2       | -       | (4)             |
| Unutilised                                  | (1,225) | 533     |         | (692)           |
| Total net of recovery                       | (2,697) | 6,783   | 3,398   | 7,484           |
| Written-off                                 | -       | -       | (3,755) | (3,755)         |
| Closing Balance – as at 31 March 2024       |         |         |         |                 |
| - Due from banks                            | 543     | -       | -       | 543             |
| - Loans and advances to customers           | 12,220  | 59,082  | 100,291 | 171,593         |
| - Investment securities at FVOCI (Debt)     | 89      | -       | -       | 89              |
| - Loan commitments and financial guarantees | 2,112   | 4,311   | 1,524   | 7,947           |
| - Acceptances                               | 17      | 14      | -       | 31              |
| - Unutilised                                | 323     | 1,271   | 1       | 1,595           |
| Total expected credit losses                | 15,304  | 64,678  | 101,816 | 181,798         |

#### 7. Loans, advances, and financing to customers (continued)

### (f) Stage wise exposure, allowance for expected credit losses and net exposures (continued)

The following table discloses the stage-wise gross exposure, impairment and net exposure of only those financial assets that are tested for impairment under IFRS 9 as at, 31 March 2023:

| Gross exposure                          | Stage 1   | Stage 2 | Stage 3 | Total     |
|---|-----------|---------|---------|-----------|
| Central Bank balances                   | 233,570   | -       | -       | 233,570   |
| Cash held by a custodian                | 1,304     | -       | -       | 1,304     |
| Due from Banks                          | 292,104   | -       | -       | 292,104   |
| Sovereign                               | 401,670   | -       | -       | 401,670   |
| Investment Securities at amortized cost | 9,818     | -       | -       | 9,818     |
| Investment Securities at FVOCI          | 26,120    | -       | -       | 26,120    |
| Loans and advances                      | 2,647,027 | 791,473 | 254,023 | 3,692,523 |
| Acceptances                             | 52,530    | 8,235   | -       | 60,765    |
| Total funded gross exposure             | 3,664,143 | 799,708 | 254,023 | 4,717,874 |
| Letters of credit/guarantee             | 3,664,143 | 799,708 | 254,023 | 4,717,874 |
| Loan commitment / unutilized limits     | 552,267   | 89,456  | 2,524   | 644,247   |
| Total non-funded gross exposure         | 497,551   | 176,067 | -       | 673,618   |
| Total gross exposure                    | 4,713,901 | 100,523 | 256,547 | 6,035,739 |
| Allowance for expected credit losses    |           |         |         |           |
| Central Bank balances                   | -         | -       | -       | -         |
| Due from Banks                          | 206       | -       | -       | 206       |
| Sovereign                               | 206       | -       | -       | 206       |
| Investment Securities at amortized cost | -         | -       | -       | -         |
| Investment Securities at FVOCI          | 50        | -       | -       | 50        |
| Loans and advances                      | 11,453    | 60,723  | 113,378 | 185,554   |
| Acceptances                             | 29        | 9       | -       | 38        |
| Total funded impairment                 | 11,738    | 60,732  | 113,378 | 185,848   |
| Letters of credit/guarantee             | 1,470     | 3,046   | 1,089   | 5,605     |
| Loan commitment/unutilized limits       | 1,138     | 673     | -       | 1,811     |
| Total non-funded impairment             | 2,608     | 3,719   | 1,089   | 7,416     |
| Total impairment                        | 14,346    | 64,451  | 114,467 | 193,264   |
| Net exposure                            |           |         |         |           |
| Central Bank balances                   | 233,570   | -       | -       | 233,570   |
| Cash held by a custodian                | 1,304     | -       | -       | 1,304     |
| Due from Banks                          | 291,898   | -       | -       | 291,898   |
| Sovereign                               | 401,670   | -       | -       | 401,670   |
| Investment Securities at amortized Cost | 9,818     | -       | -       | 9,818     |
| Investment Securities at FVOCI          | 26,070    | -       | -       | 26,070    |
| Loans and advances                      | 2,635,574 | 730,750 | 140,645 | 3,506,969 |
| Acceptances                             | 52,501    | 8,226   | -       | 60,727    |
| Total funded net exposure               | 3,652,405 | 738,976 | 140,645 | 4,532,026 |
| Letter of credit/guarantee              | 550,797   | 86,410  | 1,435   | 638,642   |
| Loan commitment / unutilized limits     | 496,413   | 175,394 | -       | 671,807   |
| Total net non-funded exposure           | 1,047,210 | 261,804 | 1,435   | 1,310,449 |
| Total net exposure                      | 4,699,615 | 100,780 | 142,080 | 5,842,475 |

Gross exposure of loans and advances of RO 254.23 million under stage 3 includes reserved interest of RO 43.33 million.

### 7. Loans, advances and financing to customers (continued)

### (f) Stage wise exposure, allowance for expected credit losses and net exposures (continued)

|   |         |         |         | RO'000  |
|---|---------|---------|---------|---------|
|   | Stage 1 | Stage 2 | Stage 3 | Total   |
| Opening Balance – as at 1 January 2023    |         |         |         |         |
| Due from banks                            | 104     | -       | -       | 104     |
| Loans and advances to customers           | 12,711  | 62,163  | 100,927 | 175,801 |
| Investment securities at FVOCI (Debt)     | 64      | -       | -       | 64      |
| Loan commitments and financial guarantees | 1,670   | 3,266   | 1,252   | 6,188   |
| Acceptances                               | 13      | 6       | -       | 19      |
| Unutilised                                | 1,162   | 673     |         | 1,835   |
| Total                                     | 15,724  | 66,108  | 102,179 | 184,011 |
| Net transfer between stages               |         |         |         |         |
| Due from banks                            | _       | -       | -       | -       |
| Loans and advances to customers           | (1,251) | (9,634) | 10,885  | -       |
| Loan commitments and financial guarantees | 12      | (12)    | -       | -       |
| Unutilised                                | (30)    | 30      |         |         |
| Total                                     | (1,269) | (9,616) | 10,885  | -       |
| Charge for the Period (net)               |         |         |         |         |
| Due from banks                            | 102     | _       | -       | 102     |
| Loans and advances to customers           | (7)     | 8,194   | 1,612   | 9,799   |
| Investment securities at FVOCI (Debt)     | (14)    | -       | -       | (14)    |
| Loan commitments and financial guarantees | (212)   | (208)   | (163)   | (583)   |
| Acceptances                               | 16      | 3       | -       | 19      |
| Unutilised                                | 6       | (30)    | -       | (24)    |
| Total net of recovery                     | (109)   | 7,959   | 1,449   | 9,299   |
| Written-off                               |         |         | (46)    | (46)    |
| Closing Balance – as at 31 March 2023     |         |         |         |         |
| Due from banks                            | 206     | -       | -       | 206     |
| Loans and advances to customers           | 11,453  | 60,723  | 113,378 | 185,554 |
| Investment securities at FVOCI (Debt)     | 50      | -       | -       | 50      |
| Loan commitments and financial guarantees | 1,470   | 3,046   | 1,089   | 5,605   |
| Acceptances                               | 29      | 9       | -       | 38      |
| Unutilised                                | 1,138   | 673     |         | 1,811   |
| Total expected credit losses              | 14,346  | 64,451  | 114,467 | 193,264 |

### 7. Loans, advances, and financing to customer (continued)

### (f) Stage wise exposure, allowance for expected credit losses and net exposures (continued)

The following table discloses the stage-wise gross exposure, impairment, and net exposure of only those financial assets that are tested for impairment under IFRS 9 as at, 31 December 2023:

| Gross exposure                                      | Stage 1   | Stage 2      | Stage 3  | Total     |
|---|-----------|--------------|----------|-----------|
| Central Bank balances                               | 95,653    |              |          | 95,653    |
| Cash held by a custodian                            | -         | -            | -        | -         |
| Due from Banks                                      | 227,522   | -            | -        | 227,522   |
| Sovereign   | 384,142   | -            | =        | 384,142   |
| Investment Securities at amortized cost             | 9,989     | -            | -        | 9,989     |
| Investment Securities at FVOCI                      | 19,474    | -            | =        | 19,474    |
| Loans and advances                                  | 2,916,274 | 839,508      | 214,013  | 3,969,795 |
| Acceptances   | 52,084    | 7,026        | <u> </u> | 59,110    |
| Total funded gross exposure                         | 3,705,138 | 846,534      | 214,013  | 4,765,685 |
| Letters of credit/guarantee                         | 562,259   | 109,961      | 3,282    | 675,502   |
| Loan commitment / unutilized limits                 | 564,723   | 157,015      | -        | 721,738   |
| Total non-funded gross exposure                     | 1,126,982 | 266,976      | 3,282    | 1,397,240 |
| Total gross exposure                                | 4,832,120 | 1,113,510    | 217,295  | 6,162,925 |
| Allowance for expected credit losses                |           |              |          |           |
| Central Bank balances                               |           |              |          |           |
| Cash held by a custodian                            | -         | -            | -        | -         |
| Due from Banks                                      | 444       | -            | -        | 444       |
| Sovereign   | 444       | -            | -        | 444       |
| Investment Securities at amortized cost             | -         | -            | -        | -         |
| Investment Securities at FVOCI                      | 45        | -            | -        | 45        |
| Loans and advances                                  | 12,985    | 56,042       | 98,720   | 167,747   |
| Acceptances   | 23        | 12           | 96,720   | 35        |
| •   | 13,497    | 56,054       | 98,720   | 168,271   |
| Total funded impairment Letters of credit/guarantee | 1,422     | 4,360        | 1,441    | 7,223     |
| Loan commitment/unutilized limits                   | *         | 4,360<br>838 | 1,441    | 2,287     |
|   | 1,449     |              | 1,441    |           |
| Total non-funded impairment                         | 2,871     | 5,198        |          | 9,510     |
| Total impairment                                    | 16,368    | 61,252       | 100,161  | 177,781   |
| Net exposure  |           |              |          |           |
| Central Bank balances                               | 95,653    | -            | -        | 95,653    |
| Cash held by a custodian                            | -         | -            | -        | -         |
| Due from Banks                                      | 227,078   | -            | -        | 227,078   |
| Sovereign   | 384,142   | -            | -        | 384,142   |
| Investment Securities at amortized Cost             | 9,989     | -            | -        | 9,989     |
| Investment Securities at FVOCI                      | 19,429    | -            | -        | 19,429    |
| Loans and advances                                  | 2,903,289 | 783,466      | 115,293  | 3,802,048 |
| Acceptances   | 52,061    | 7,014        | -        | 59,075    |
| Total funded net exposure                           | 3,691,641 | 790,480      | 115,293  | 4,597,414 |
| Letter of credit/guarantee                          | 560,837   | 105,601      | 1,841    | 668,279   |
| Loan commitment / unutilized limits                 | 563,274   | 156,177      | -        | 719,451   |
| Total net non-funded exposure                       | 1,124,111 | 261,778      | 1,841    | 1,387,730 |
| Total net exposure                                  | 4,815,752 | 1,052,258    | 117,134  | 5,985,144 |
|   | _         |              | ·        |           |

Gross exposure of loans and advances of RO 214.01 million under stage 3 includes reserved interest of RO 33.76 million.

### 7. Loans, advances, and financing to customers (continued)

### (f) Stage wise exposure, allowance for expected credit losses and net exposures (continued)

|  | Stage 1 | Stage 2      | Store 2      | RO'000<br>Total |
|--|---------|--------------|--------------|-----------------|
| Opening Balance – as at 1 January 2023               | Stage 1 | Stage 2      | Stage 3      | Total           |
| Due from banks                                       | 104     | _            | _            | 104             |
| Loans and advances to customers                      | 12,711  | 62,163       | 100,927      | 175,801         |
| Investment securities at FVOCI (Debt)                | 64      | 02,103       | 100,727      | 64              |
| Loan commitments and financial guarantees            | 1,670   | 3,266        | 1,252        | 6.188           |
| Acceptance   | 13      | 6            | 1,232        | 19              |
| Unutilised   | 1,162   | 673          | _            | 1,835           |
| Total  | 15,724  | 66,108       | 102,179      | 184,011         |
| Total  | 13,724  |              | 102,179      | 104,011         |
| Ni 4 4 may 6 m b 4 may 2 4 may 2                     |         |              |              |                 |
| Net transfer between stages                          |         |              |              |                 |
| Due from banks                                       | (1,819) | (15,657)     | 17,476       | -               |
| Loans and advances to customers                      | (1,819) | (13,037)     | 17,470       | -               |
| Loan commitments and financial guarantees Unutilised | (55)    | 55           | -            | -               |
|  |         |              | 17.476       | <del>-</del>    |
| Total  | (1,885) | (15,591)     | 17,476       | <del>-</del>    |
|  |         |              |              |                 |
| Charge for the Period (net)                          | 240     |              |              | 2.40            |
| Due from banks                                       | 340     | 0.526        | 10.057       | 340             |
| Loans and advances to customers                      | 2,094   | 9,536        | 19,057       | 30,687          |
| Investment securities at FVOCI (Debt)                | (19)    | 1.002        | 100          | (19)            |
| Loan commitments and financial guarantees            | (237)   | 1,083        | 189          | 1,035           |
| Acceptance   | 10      | 6            | <del>-</del> | 16              |
| Unutilised   | 341     | 110          |              | 451             |
| Total net of recovery                                | 2,529   | 10,735       | 19,246       | 32,510          |
| Written-off  |         |              | (38,741)     | (38,741)        |
| Closing Balance – as at 31 December 2023             |         |              |              |                 |
| Due from banks                                       | 444     | <del>-</del> | _            | 444             |
| Loans and advances to customers                      | 12,986  | 56,042       | 98,719       | 167,747         |
| Investment securities at FVOCI (Debt)                | 45      | -            | -            | 45              |
| Loan commitments and financial guarantees            | 1,422   | 4,360        | 1,441        | 7,223           |
| Acceptances  | 23      | 12           | -,           | 35              |
| Unutilised   | 1,448   | 838          | 1            | 2,287           |
| Total expected credit loss                           | 16,368  | 61,252       | 100,161      | 177,781         |
| i otai expecteu ci euit ioss                         | 10,500  | 01,232       | 100,101      | 177,701         |

### 7. Loans, advances, and financing to customers (continued)

### (g) Reconciliation of financial assets and liabilities

| 31 March 2024  | Notes    | Designated<br>as at<br>FVTPL<br>RO'000 | FVOCI –<br>equity<br>instruments<br>RO'000 | FVOCI –<br>debt<br>instruments<br>RO'000   | Amortised<br>cost<br>RO'000     | Total<br>carrying<br>amount<br>RO'000 |
|--|----------|--|--|--|---------------------------------|---------------------------------------|
| Cash and balances with CBO                                   | 5        | -                                      | -  | -  | 130,055                         | 130,055                               |
| Loans and advances to banks                                  | 6        | -                                      | -  | -  | 362,578                         | 362,578                               |
| Loans and advances to customers                              | 7        | -                                      | -  | -  | 3,706,933                       | 3,706,933                             |
| Investment securities Other assets                           | 8        | 745<br>4,523                           | 44,847                                     | 131,939                                    | 303,607<br>67,525               | 481,138<br>72,048                     |
|  |          | 5,268                                  | 44,847                                     | 131,939                                    | 4,570,698                       | 4,752,752                             |
| Due to banks Deposits from customers Other liabilities       | 11<br>12 | -<br>-<br>4,208                        | -<br>-                                     | -<br>-                                     | 408,420<br>3,499,178<br>137,443 | 408,420<br>3,499,178<br>141,651       |
| Other habilities   |          | 4,208                                  |  |  | 4,045,041                       | 4,049,249                             |
| 31 March 2023  | Notes    | Designated<br>as at<br>FVTPL<br>RO'000 | FVOCI –<br>debit<br>instruments<br>RO'000  | FVOCI –<br>equity<br>instruments<br>RO'000 | Amortised<br>cost<br>RO'000     | Total<br>carrying<br>amount<br>RO'000 |
| Cash and balances with CBO Loans and advances to banks       | 5<br>6   | -                                      | -  | -  | 265,042<br>291,898              | 265,042<br>291,898                    |
| Loans and advances to banks Loans and advances to customers  | 7        | -                                      | -  | -<br>-                                     | 3,463,644                       | 3,463,644                             |
| Investment securities Other assets                           | 8        | 731<br>3,366                           | 25,646                                     | 123,143                                    | 344,415<br>77,080               | 493,935<br>80,446                     |
|  |          | 4,097                                  | 25,646                                     | 123,143                                    | 4,442,079                       | 4,594,965                             |
| Due to banks<br>Deposits from customers<br>Other liabilities | 11<br>12 | 2,830                                  | -<br>-<br>-                                | -<br>-<br>-                                | 829,042<br>2,936,520<br>126,098 | 829,042<br>2,936,520<br>128,928       |

- 7. Loans, advances, and financing to customers (continued)
- (g) Reconciliation of financial assets and liabilities (continued)

| 31 December 2023                | Notes | Designated<br>as at<br>FVTPL<br>RO'000 | FVOCI –<br>equity<br>instruments<br>RO'000 | FVOCI –<br>debt<br>instruments<br>RO'000 | Amortised cost RO'000 | Total carrying amount RO'000 |
|---------------------------------|-------|--|--|--|-----------------------|------------------------------|
| Cash and balances with CBO      | 5     | -                                      | -  | -  | 125,931               | 125,931                      |
| Loans and advances to banks     | 6     | -                                      | -  | -  | 227,078               | 227,078                      |
| Loans and advances to customers | 7     | -                                      | -  | -  | 3,765,584             | 3,765,584                    |
| Investment securities           | 8     | 755                                    | 45,162                                     | 123,401                                  | 290,159               | 459,477                      |
| Other assets                    |       | 3,623                                  |  |  | 73,054                | 76,677                       |
|                                 |       | 4,378                                  | 45,162                                     | 123,401                                  | 4,481,806             | 4,654,747                    |
| Due to banks                    | 11    | -                                      | -  | -  | 505,916               | 505,916                      |
| Deposits from customers         | 12    | -                                      | -  | -  | 3,299,223             | 3,299,223                    |
| Other liabilities               |       | 3,386                                  |  |  | 128,809               | 132,195                      |
|                                 |       | 3,386                                  |  |  | 3,933,948             | 3,937,334                    |

### NOTES TO THE INTERIM CONDENSED FINANCIAL STATEMENTS FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024

### 8. Investment's securities

|   | Unaudited<br>31-Mar-24<br>RO'000 | Unaudited<br>31-Mar-23<br>RO'000 | Audited<br>31-Dec-23<br>RO'000 |
|---|----------------------------------|----------------------------------|--------------------------------|
| Equity investments:                         |                                  |                                  |                                |
| Measured at FVTPL                           | 745                              | 731                              | 755                            |
| Measured at FVOCI                           | 44,847                           | 25,646                           | 45,162                         |
| Gross equity investments                    | 45,592                           | 26,377                           | 45,917                         |
| Debt investments:                           |                                  |                                  |                                |
| Designated at FVTPL                         | -                                | -                                | -                              |
| Measured at FVOCI                           | 132,028                          | 123,193                          | 123,446                        |
| Measured at amortized cost                  | 303,607                          | 344,415                          | 290,159                        |
| Gross debt investments                      | 435,635                          | 467,608                          | 413,605                        |
| T   | 404 225                          | 402.005                          | 450 500                        |
| Total investment securities                 | 481,227                          | 493,985                          | 459,522                        |
| Less: Impairment loss allowance             | (89)                             | (50)                             | (45)                           |
| Total investment securities                 | 481,138                          | 493,935                          | 459,477                        |
|   | Unaudited                        | Unaudited                        | Audited                        |
|   | 31-Mar-24                        | 31-Mar-23                        | 31-Dec-23                      |
|   | RO'000                           | RO'000                           | RO'000                         |
| Investment securities measured as at FVTPL  | 745                              | 731                              | 755                            |
| Investment securities measured at FVOCI     | 176,786                          | 148,789                          | 168,563                        |
| Debt investments measured at amortised cost | 303,607                          | 344,415                          | 290,159                        |
|   | 401 120                          | 402.025                          | 450 477                        |
|   | 481,138                          | 493,935                          | 459,477                        |

### **8. Investment securities** (continued)

### 8.1 Categories of investments by measurement

| 31 March 2024                          | Designated<br>at FVTPL<br>RO'000 | FVOCI<br>RO'000 | Amortized<br>cost<br>RO'000 | Total<br>RO'000 |
|--|----------------------------------|-----------------|-----------------------------|-----------------|
| Quoted Equities:                       |                                  |                 |                             |                 |
| Other services sector                  | -                                | 24,879          | -                           | 24,879          |
| Foreign securities                     | -                                | -               | -                           | -               |
| Financial services sector              | -                                | 8,583           | -                           | 8,583           |
| Industrial sector                      |                                  | 10,677          |                             | 10,677          |
|  |                                  | 44,139          |                             | 44,139          |
| Unquoted Equities:                     |                                  |                 |                             |                 |
| Local securities                       | 745                              | 708             | _                           | 1,453           |
| Unit funds                             | -                                | _               | _                           |                 |
|  | 745                              | 708             |                             | 1,453           |
| Gross Equity investments               | 745                              | 44,847          |                             | 45,592          |
| Quoted Debt:                           |                                  |                 |                             |                 |
| Government Bonds and Sukuk             | -                                | 102,727         | 273,856                     | 376,583         |
| Foreign Bonds                          | -                                | ´ <b>-</b>      | 5,149                       | 5,149           |
| Local Bonds and Sukuks                 | -                                | 29,301          | 10,152                      | 39,453          |
| Treasury Bills                         | -                                | ´ <b>-</b>      | 14,450                      | 14,450          |
| Gross debt investments                 |                                  | 132,028         | 303,607                     | 435,635         |
|  |                                  |                 |                             |                 |
| <b>Total Investment Securities</b>     | 745                              | 176,875         | 303,607                     | 481,227         |
| Less: Impairment losses on investments | -                                | (89)            | <u>-</u>                    | (89)            |
|  | 745                              | 176,786         | 303,607                     | 481,138         |

The movements in investment securities are summarised as follows:

|  | FVOCI Debt instruments | FVOCI<br>Equity<br>investment | Amortised cost | FVTPL | Total    |
|--|------------------------|-------------------------------|----------------|-------|----------|
|  |                        |                               |                | RO    | RO       |
|  | <b>RO 000's</b>        | RO 000's                      | RO 000's       | 000's | 000's    |
| At 1 January 2024                      | 123,420                | 45,143                        | 290,159        | 755   | 459,477  |
| Additions                              | 10,000                 | -                             | 30,663         | -     | 40,663   |
| Disposals and redemption               | (470)                  | (117)                         | (17,300)       | -     | (17,887) |
| Gain /(loss) from change in fair value | (1,980)                | (352)                         | _              | (10)  | (2,342)  |
| Amortisation of discount and premium   | (14)                   | 14                            | 85             | -     | 85       |
| Movement in interest accrued           | 1,072                  | 160                           | -              | -     | 1,232    |
| Total                                  | 132,028                | 44,847                        | 303,607        | 745   | 481,227  |
| Less: Impairment losses on investments | (70)                   | (19)                          |                |       | (89)     |
| At 31 March 2024                       | 131,958                | 44,828                        | 303,607        | 745   | 481,138  |

### **8. Investment securities** (continued)

### 8.1 Categories of investments by measurement (continued)

| 31 March 2023                          | Designated at FVTPL | FVOCI   | Amortized cost | Total   |
|--|---------------------|---------|----------------|---------|
|  | RO'000              | RO'000  | RO'000         | RO'000  |
| Quoted Equities:                       |                     |         |                |         |
| Other services sector                  | -                   | 361     | =              | 361     |
| Foreign security                       | -                   | 1,013   | =              | 1,013   |
| Financial services sector              | -                   | 21,845  | -              | 21,845  |
| Industrial sector                      | <u> </u>            | 1,736   |                | 1,736   |
|  | -                   | 24,955  | =              | 24,955  |
| Unquoted Equities:                     |                     |         |                |         |
| Local securities                       | -                   | 691     | -              | 691     |
| Unit funds                             | 731                 | -       | -              | 731     |
|  | 731                 | 691     | -              | 1,422   |
| <b>Gross Equity investments</b>        | 731                 | 25,646  |                | 26,377  |
| Quoted Debt:                           |                     |         |                |         |
| Government Bonds and Sukuk             | -                   | 97,073  | 304,597        | 401,670 |
| Foreign Bonds                          | -                   | -       | -              | -       |
| Local Bonds and Sukuks                 | -                   | 26,120  | 9,818          | 35,938  |
| Treasury Bills                         | -                   | -       | 30,000         | 30,000  |
| Gross debt investments                 |                     | 123,193 | 344,415        | 467,608 |
| Total Investment Securities            | 731                 | 148,839 | 344,415        | 493,985 |
| Less: Impairment losses on investments | -                   | (50)    | -              | (50)    |
| •                                      | 731                 | 148,789 | 344,415        | 493,935 |
|  |                     | -       |                |         |

The movements in investment securities are summarised as follows:

|  | FVOCI<br>Debt<br>instruments | FVOCI<br>Equity<br>investment | Amortised cost | FVTPL    | Total    |
|--|------------------------------|-------------------------------|----------------|----------|----------|
|  | RO 000's                     | RO 000's                      | RO 000's       | RO 000's | RO 000's |
| At 1 January 2023                      | 141,464                      | 13,963                        | 313,278        | 717      | 469,422  |
| Additions                              | -                            | 12,077                        | 30,110         | -        | 42,187   |
| Disposals and redemption               | (19,954)                     | (125)                         | -              | -        | (20,079) |
| Gain /(loss) from change in fair value | 329                          | (399)                         | -              | -        | (70)     |
| Amortisation of discount and premium   | (13)                         | -                             | (58)           | -        | (71)     |
| Movement in Interest Accrued           | 1,367                        | 130                           | 1,085          | 14       | 2,596    |
| Total                                  | 123,193                      | 25,646                        | 344,415        | 731      | 493,985  |
| Less: Impairment losses on investments | (36)                         | (14)                          |                |          | (50)     |
| At 31 March 2023                       | 123,157                      | 25,632                        | 344,415        | 731      | 493,935  |

### **8. Investment securities** (continued)

### 8.1 Categories of investments by measurement (continued)

| 31 December 2023                       | Designated at FVTPL | FVOCI   | Amortized cost | Total   |
|--|---------------------|---------|----------------|---------|
|  | RO'000              | RO'000  | RO'000         | RO'000  |
| <b>Quoted Equities:</b>                |                     |         |                |         |
| Other services sector                  | -                   | 2,334   | -              | 2,334   |
| Unit funds                             | -                   | 22,220  | -              | 22,220  |
| Financial services sector              | -                   | 8,485   | -              | 8,485   |
| Industrial sector                      |                     | 11,432  |                | 11,432  |
|  |                     | 44,471  |                | 44,471  |
| Unquoted Equities:                     |                     |         |                |         |
| Local securities                       | 755                 | 691     | -              | 1,446   |
| Unit funds                             | -                   | -       | -              | -       |
|  | 755                 | 691     |                | 1,446   |
| <b>Gross Equity investments</b>        | 755                 | 45,162  |                | 45,917  |
| Quoted Debt:                           |                     |         |                |         |
| Quoted Debt:                           |                     |         |                |         |
| Government Bonds and Sukuk             | -                   | 103,972 | 261,045        | 365,017 |
| Foreign Bonds                          | -                   | -       | 5,125          | 5,125   |
| Local Bonds and Sukuks                 | -                   | 19,474  | 9,989          | 29,463  |
| Treasury Bills                         |                     |         | 14,000         | 14,000  |
| Gross debt investments                 |                     | 123,446 | 290,159        | 413,605 |
| Total Investment Securities            | 755                 | 168,608 | 290,159        | 459,522 |
| Less: Impairment losses on investments | -                   | (45)    | -, -, -        | (45)    |
|  | 755                 | 168,563 | 290,159        | 459,477 |

The movements in investment securities are summarised as follows:

|  | FVOCI<br>Debt<br>instruments | FVOCI<br>Equity<br>investment | Amortised cost | FVTPL    | Total    |
|--|------------------------------|-------------------------------|----------------|----------|----------|
|  | RO 000's                     | RO 000's                      | RO 000's       | RO 000's | RO 000's |
| At 1 January 2023                      | 141,464                      | 13,963                        | 313,278        | 717      | 469,422  |
| Additions                              | 10,001                       | 31,713                        | 24,881         | -        | 66,595   |
| Disposals and redemption               | (34,763)                     | (1,251)                       | (48,000)       |          | (84,014) |
| Gain /(loss) from change in fair value | 2,893                        | 142                           | -              | 38       | 3,073    |
| Amortisation of discount and premium   | (51)                         | 41                            | -              | -        | (10)     |
| Movement in interest accrued           | 3,902                        | 554                           | -              | _        | 4,456    |
| Total                                  | 123,446                      | 45,162                        | 290,159        | 755      | 459,522  |
| Less: Impairment losses on investments | (26)                         | (19)                          |                |          | (45)     |
| At 31 December 2023                    | 123,420                      | 45,143                        | 290,159        | 755      | 459,477  |

# NOTES TO THE INTERIM CONDENSED FINANCIAL STATEMENTS FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024

### 9. Intangible assets

|                     | Unaudited<br>31-Mar-2024<br>RO'000 | Unaudited<br>31-Mar-2023<br>RO'000 | Audited<br>31-Dec-2023<br>RO'000 |
|---------------------|------------------------------------|------------------------------------|----------------------------------|
| Cost                |                                    |                                    |                                  |
| 01-Jan              | 39,003                             | 34,971                             | 36,248                           |
| Additions           | 749                                | 636                                | 2,755                            |
| Disposals           | (33)                               | <u> </u>                           | <u> </u>                         |
|                     | 39,719                             | 35,607                             | 39,003                           |
| Depreciation        |                                    |                                    |                                  |
| 01-Jan              | 26,663                             | 23,679                             | 23,679                           |
| Charge for the year | 754                                | 758                                | 2,984                            |
| Disposals           | -                                  | -                                  | -                                |
|                     | 27,417                             | 24,437                             | 26,663                           |
| Carrying Value      | 12,302                             | 11,170                             | 12,340                           |

### 10. Property and equipment

|                | Unaudited   | Unaudited   | Audited     |  |
|----------------|-------------|-------------|-------------|--|
|                | 31-Mar-2024 | 31-Mar-2023 | 31-Dec-2023 |  |
|                | RO'000      | RO'000      | RO'000      |  |
| Conventional   | 7,934       | 7,073       | 7,949       |  |
| Islamic window | 1,223       | 817         | 651         |  |
|                | 9,157       | 7,890       | 8,600       |  |

### 11. Due to banks

|                                  | Unaudited   | Unaudited   | Audited     |  |
|----------------------------------|-------------|-------------|-------------|--|
|                                  | 31-Mar-2024 | 31-Mar-2023 | 31-Dec-2023 |  |
|                                  | RO'000      | RO'000      | RO'000      |  |
| Syndicated Inter bank borrowings | 134,755     | 327,250     | 308,005     |  |
| Interbank borrowings             | 271,487     | 493,605     | 196,675     |  |
| Payable on demand                | 2,178       | 8,187       | 1,236       |  |
|                                  | 408,420     | 829,042     | 505,916     |  |

At 31 March 2024 Inter Bank borrowings with one bank represented 20% or more of the bank's total inter-bank borrowings (31 March 2023:one bank and 31 December 2023: two banks). The Bank has not had any defaults of principal, interest, or other breaches during the year on its borrowed funds.

### 12. Deposits from customers

| Conventional Banking          | Unaudited   | Unaudited   | Audited     |
|-------------------------------|-------------|-------------|-------------|
|                               | 31-Mar-2024 | 31-Mar-2023 | 31-Dec-2023 |
|                               | RO'000      | RO'000      | RO'000      |
| Current accounts              | 1,075,300   | 685,986     | 825,264     |
| Savings accounts              | 428,814     | 390,059     | 414,476     |
| Time and certificate deposits | 1,369,431   | 1,382,762   | 1,468,433   |
| Margin accounts               | 25,817      | 12,871      | 26,999      |
|                               | 2,899,362   | 2,471,678   | 2,735,172   |
| Islamic Banking               |             |             |             |
|                               | Unaudited   | Unaudited   | Audited     |
|                               | 31-Mar-2024 | 31-Mar-2023 | 31-Dec-2023 |
|                               | RO'000      | RO'000      | RO'000      |
| Current accounts              | 150,567     | 140,795     | 138,551     |
| Savings accounts              | 83,047      | 55,001      | 79,745      |
| Time deposits                 | 360,316     | 269,046     | 340,607     |
| Margin accounts               | 5,886       | <u>-</u> _  | 5,148       |
|                               | 599,816     | 464,842     | 564,051     |

The current accounts and time deposits include deposits from the Government of the Sultanate of Oman and its entities amounting to RO 1.526 billion (31 March 2023 - RO 1.394 billion, 31 December 2023 - RO 1.385 billion)

#### 13. Share capital

The authorised share capital consists of 5,000,000,000 ordinary shares of RO 0.100 each (31 March 2023: 5,000,000,000 ordinary shares of RO 0.100 each).

At 31 March 2024, the issued and paid up share capital comprise 2,996,351,436 ordinary shares of RO 0.100 each (31 March 2023: 2,996,351,436 ordinary shares of RO 0.100 each).

The Board of Directors in their meeting held on 28 January 2024 proposed a total cash dividend of 7.75%, (seven and seventy five) baizas per share, total of RO 23.222 million) (2023: 5%; RO 14.983 million). The shareholders in the Annual General Meeting held on 27 March 2024, approved the cash dividend of 7.75%.

#### **Shareholders**

The following shareholders of the Bank own 10% or more of the Bank's share capital: -

|  | Unaudited<br>31-Mar-24 |         | Unaudited<br>31-Mar-23 |         | Audited 31-Dec-23 |         |
|--|------------------------|---------|------------------------|---------|-------------------|---------|
|  |                        |         |                        |         |                   |         |
|  | No. of shares          | %       | No. of shares          | %       | No. of shares     | %       |
| Dhofar International Development and Investment Company SAOG Eng. Abdul Hafidh Salim | 721,757,594            | 24.09%  | 730,570,498            | 24.38%  | 722,013,458       | 24.10%  |
| Rajab Al Ojaili and his  | 747,625,653            | 24.95%  | 713,971,362            | 23.83%  | 741,609,646       | 24.75%  |
| related Companies Social Protection Fund (Direct and Indirect)*                      | 756,448,831            | 25.25%  | -                      | -       | -                 | -       |
| Civil Service Employees Pension Fund*  | -                      | -       | 317,564,101            | 10.60%  | 315,528,426       | 10.53%  |
| Total  | 2,225,832,078          | 74.28%  | 1,762,105,961          | 58.81%  | 1,779,151,530     | 59.38%  |
| Others   | 770,519,358            | 25.72%  | 1,234,245,475          | 41.19%  | 1,217,199,906     | 40.62%  |
| _  | 2,996,351,436          | 100.00% | 2,996,351,436          | 100.00% | 2,996,351,436     | 100.00% |

The Bank's Islamic Banking Window, "Dhofar Islamic" has an allocated capital of RO 70 million in respect of Islamic Banking Window from the core paid up capital of the Bank as of 31 March 2024 (31 March 2023: RO 70 million)

<sup>\*</sup>Social Protection Fund was established through Royal Decree No. 50/2023, which combined civilian pension funds into single entity. Hence, the share held by Civil Service Employees Pension Fund and Public Authority for Social Insurance as of 31st December 2023, are reported under the holding of Social Protection Fund, including their other indirect holdings, as of 31st March 2024.

#### 13. Share capital (Continued)

#### Tier 1 RO Securities

(a) In October 2022, the Bank issued Perpetual Tier 1 RO Capital Securities (the "Tier 1 RO Securities"), amounting to OMR 115,500,000, denominated in Riyal Omani. This Tier 1 RO Securities is listed on Muscat Stock Exchange.

The Tier 1 RO Securities constitute direct, unconditional, subordinated and unsecured obligations of the Bank and are classified as equity in accordance with IAS 32: Financial Instruments – Classification. The Tier 1 RO Securities do not have a fixed or final maturity date. They are redeemable by the Bank at its discretion in October 2027 (the "First Call Date") or on any interest payment date thereafter subject to the prior consent of the regulatory authority.

The Tier 1 RO Securities bear interest on their nominal amount from the issue date to the First Call Date at a fixed annual rate of 6.75%. Thereafter the interest rate will be reset at five-year intervals. Interest will be payable semi-annually in arrears and treated as deduction from equity.

(b) In December 2023, the Bank has redeemed the Perpetual Tier 1 RO Capital Securities amounting to OMR 40,000,000 issued in December 2018 which were at annual rate of 7.50%. This Tier 1 RO Securities was listed on Muscat Stock Exchange.

Further in December 2023, the Bank issued Perpetual Tier 1 RO Capital Securities (the "Tier 1 RO Securities"), amounting to OMR 40,000,000, denominated in Riyal Omani. This Tier 1 RO Securities is listed on Muscat Stock Exchange.

The Tier 1 RO Securities constitute direct, unconditional, subordinated and unsecured obligations of the Bank and are classified as equity in accordance with IAS 32: Financial Instruments – Classification. The Tier 1 RO Securities do not have a fixed or final maturity date. They are redeemable by the Bank at its discretion in December 2023 (the "First Call Date") or on any interest payment date thereafter subject to the prior consent of the regulatory authority.

The Tier 1 RO Securities bear interest on their nominal amount from the issue date to the First Call Date at a fixed annual rate of 7.00%. Thereafter the interest rate will be reset at five-year intervals. Interest will be payable semi-annually in arrears and treated as deduction from equity.

The Bank at its sole discretion may elect not to distribute interest and this is not considered an event of default. If the Bank does not pay interest on the Tier 1 RO Securities, on a scheduled interest payment date (for whatever reason), then the Bank must not make any other distribution or payment on or with respect to its ordinary shares or any of its other Common Equity Tier 1 Instruments or securities, ranking junior to or pari passu with the Tier 1 RO Securities unless and until it has paid one interest payment in full on the Tier 1 RO Securities. The Tier 1 RO Securities also allow the Bank to write-down (in whole or in part) any amounts due to the holders of the Securities in certain circumstances.

These securities form part of Tier 1 Capital of the Bank and comply with Basel III and Central Bank of Oman Regulations (BM-1114).

### 14. Net assets per share

Net assets per share is calculated by dividing the net assets attributable to equity holders of the bank at the period end by the number of shares outstanding at period end as follows:

|  | Unaudited<br>31-Mar-2024 | Unaudited<br>31-Mar-2023 | Audited<br>31-Dec-2023 |
|--|--------------------------|--------------------------|------------------------|
| Net assets (RO)  | 562,718,000              | 556,540,000              | 577,454,577            |
| Number of shares outstanding at the end of the period / year | 2,996,351,436            | 2,996,351,436            | 2,996,351,436          |
| Net assets per share (RO)                                    | 0.188                    | 0.186                    | 0.193                  |

### 15. Interest income/ income from islamic financing and investments

| Conventional Banking          | Unaudited   | Unaudited   |
|-------------------------------|-------------|-------------|
|                               | 3 months    | 3 months    |
|                               | 31-Mar-2024 | 31-Mar-2023 |
|                               | RO'000      | RO'000      |
| Loans and advances            | 47,876      | 43,739      |
| Due from banks                | 3,207       | 3,565       |
| Investments                   | 4,630       | 4,891       |
| Total                         | 55,713      | 52,195      |
| Islamic Banking               | Unaudited   | Unaudited   |
| 8                             | 3 months    | 3 months    |
|                               | 31-Mar-2024 | 31-Mar-2023 |
|                               | RO'000      | RO'000      |
| Islamic financing receivables | 10,309      | 8,652       |
| Islamic due from banks        | 67          | 20          |
| Investments                   | 1,171       | 1,199       |
| Total                         | 11,547      | 9,871       |

### 16. Interest expense / Unrestricted investment account holder's share of profit and profit expense.

| Conventional Banking                | Unaudited<br>3 months<br>31-Mar-2024 | Unaudited<br>3 months<br>31-Mar-2023 |
|-------------------------------------|--------------------------------------|--------------------------------------|
| Contamon, Januaria                  | RO'000                               | RO'000                               |
| Customers' deposits Bank borrowings | (25,369)<br>(6,365)                  | (17,736)<br>(10,241)                 |
| Total                               | $\frac{(6,563)}{(31,734)}$           | (27,977)                             |
| Islamic Banking                     | Unaudited<br>3 months                | Unaudited 3 months                   |
|                                     | 31-Mar-2024<br>RO'000                | 31-Mar-2023<br>RO'000                |
| Customers' deposits                 | (5,933)                              | (3,967)                              |
| Bank borrowings                     | (804)                                | (503)                                |
| Total                               | (6,737)                              | (4.470)                              |

### 17. Earnings per share (basic and diluted)

The calculation of basic and diluted earnings per share is based on profit for the three-month period ended 31 March 2024 attributable to ordinary shareholders as follows:

|  | Unaudited<br>31-Mar-2024 | Unaudited 31-Mar-2023 |
|--|--------------------------|-----------------------|
| Profit for the period (RO) ('000)  | 10,805                   | 10,022                |
| Less: Additional Tier 1 Coupon (RO) ('000)                                   | <u>-</u>                 |                       |
| Profit for the period attributable to equity holders of the Bank (RO) ('000) | 10,805                   | 10,022                |
| Weighted average number of shares outstanding during the period              | 2,996,351,436            | 2,996,351,436         |
| Earnings per share basic and diluted (RO)                                    | 0.004                    | 0.003                 |

Earnings per share (basic and diluted) have been derived by dividing the profit for the period attributable to equity holders of the bank after coupon on Tier I capital securities by the weighted average number of shares outstanding during the period. As there are no dilutive potential shares issued by Bank, the diluted earnings per share is identical to the basic earnings per share.

### 18. Related parties' transactions

In the ordinary course of business, the Bank conducts certain transactions on mutually agreed terms with its Directors, shareholders and companies over which they are able to exert significant influence. The aggregate amounts of balances with such related parties are as follows:

|  | Unaudited<br>31-Mar-<br>2024<br>RO'000 | Unaudited<br>31-Mar-<br>2023<br>RO'000 | Audited<br>31-Dec-<br>2023<br>RO'000 |
|--|--|--|--------------------------------------|
| Loans, advances and financing  |  |  |                                      |
| Shareholders holding 20% or more interest in the Bank and their related entities | 57,019                                 | 49,119                                 | 57,316                               |
| Other related parties  | 77,052                                 | 57,926                                 | 81,052                               |
|  | 134,071                                | 107,045                                | 138,368                              |
| Deposits and other accounts  |  |  |                                      |
| Shareholders holding 20% or more interest in the Bank and their related entities | 441,336                                | 95,195                                 | 105,292                              |
| Other related parties  | 156,770                                | 413,639                                | 454,395                              |
|  | 598,106                                | 508,834                                | 559,687                              |
| Contingent liabilities and commitments   |  |  |                                      |
| Shareholders holding 20% or more interest in the Bank and their related entities | 3,194                                  | 4,114                                  | 6,853                                |
| Other related parties  | 7,483                                  | 6,115                                  | 5,041                                |
|  | 10,677                                 | 10,229                                 | 11,894                               |
| Remuneration paid to Directors   |  |  |                                      |
| Chairman   |  |  |                                      |
| - remuneration paid  | 36                                     | 36                                     | 36                                   |
| – sitting fees paid  | 1                                      | 2                                      | 10                                   |
| Other Directors  |  |  |                                      |
| – remuneration paid  | 264                                    | 264                                    | 264                                  |
| – sitting fees paid  | 15                                     | 19                                     | 72                                   |
|  | 316                                    | 321                                    | 382                                  |
| Other transactions   |  |  |                                      |
| Rental payment to related parties  | 371                                    | 113                                    | 635                                  |
| Insurance  | 871                                    | 929                                    | 5,408                                |
| Other transactions   | 46                                     | 33                                     | 2,758                                |
| Remuneration and fees paid to Sharia' Board of Islamic Banking Window            | 38                                     | 44                                     | 44                                   |
|  | · · · · · · · · · · · · · · · · · · ·  |  |                                      |

### 18. Related parties' transactions (continued)

The details of senior member borrowings as per the guidance available in regulatory requirements of Central Bank of Oman are set out as follows:

#### **Senior members**

|                    | Unaudited   | Unaudited       | Audited         |
|--------------------|-------------|-----------------|-----------------|
|                    | 31-Mar-2024 | 31-Mar-<br>2023 | 31-Dec-<br>2023 |
|                    | RO'000      | RO'000          | RO'000          |
| (a) Senior members |             |                 |                 |
| Total exposure:    |             |                 |                 |
| Direct             | 138,512     | 111,114         | 142,722         |
| Indirect           | 10,677      | 10,229          | 11,898          |
|                    | 149,189     | 121,343         | 154,620         |
|                    |             |                 |                 |
| Number of members  | 41          | 41              | 41              |

### 19. Contingent Liabilities and Commitment

Letters of credit, guarantees and other commitments provided by the Bank to the customers are as follows:

|                                  | Unaudited<br>31-Mar-2024<br>RO'000 | Unaudited<br>31-Mar-2023<br>RO'000 | Audited<br>31-Dec-2023<br>RO'000 |
|----------------------------------|------------------------------------|------------------------------------|----------------------------------|
| Letters of credit                | 87,526                             | 68,282                             | 87,730                           |
| Guarantees and performance bonds | 552,258                            | 575,965                            | 587,772                          |
|                                  | 639,784                            | 644,247                            | 675,502                          |

At 31 March 2024, the Irrevocable unutilised limits towards the loans, advances and financing to customer amount to RO 616.03 million (31 March 2023: RO 644.28 and 31 December 2023: RO 721.74 million).

### 20. Disaggregation of net fees and commission income

|  | Retail<br>banking | Corporate banking | Treasury<br>and<br>investment<br>banking | Sub<br>Total | Islamic<br>Banking | Total   |
|--|-------------------|-------------------|--|--------------|--------------------|---------|
| 31 March 2024                                    | RO'000            | RO'000            | RO'000                                   | RO'000       | RO'000             | RO'000  |
| Fee Income                                       |                   |                   |  |              |                    |         |
| Transactional services                           | 3,230             | 171               | 118                                      | 3,519        | 265                | 3,784   |
| Trade services                                   | -                 | 1,017             | 676                                      | 1,693        | 326                | 2,019   |
| Syndication and other financing related services | 172               | 1,827             | 252                                      | 2,251        | 273                | 2,524   |
| Advisory and asset management services           |                   |                   |  |              | 74                 | 74      |
|  | 3,402             | 3,015             | 1,046                                    | 7,463        | 938                | 8,401   |
| Fee Expense                                      |                   |                   |  |              |                    |         |
| Transactional Services                           | (1,366)           | (18)              | (76)                                     | (1,460)      | (15)               | (1,475) |
| Syndication and Other Financing related services |                   |                   | (203)                                    | (203)        | (87)               | (290)   |
| Fee Expense                                      | (1,366)           | (18)              | (279)                                    | (1,663)      | (102)              | (1,765) |
| Net fee and commission income                    | 2,036             | 2,997             | 767                                      | 5,800        | 836                | 6,636   |

|  | Retail<br>banking | Corporate banking | Treasury and investment banking | Total   |
|--|-------------------|-------------------|---------------------------------|---------|
| 31 March 2023                                    | RO'000            | RO'000            | RO'000                          | RO'000  |
| Fee Income                                       |                   |                   |                                 |         |
| Transactional services                           | 2,021             | 197               | 54                              | 2,272   |
| Trade services                                   | -                 | 1,040             | 858                             | 1,898   |
| Syndication and other financing related services | 275               | 2,353             | 225                             | 2,853   |
| Advisory and asset management services           |                   | 344               | 259                             | 603     |
|  | 2,296             | 3,934             | 1,396                           | 7,626   |
| Fee Expense                                      |                   |                   |                                 |         |
| Transactional Services                           | (882)             | -                 | (145)                           | (1,027) |
| Syndication and Other Financing related services |                   | (1)               | <u>-</u>                        | (1)     |
| Fee Expense                                      | (882)             | (1)               | (145)                           | (1,028) |
| Net fee and commission income                    | 1,414             | 3,933             | 1,251                           | 6,598   |

### **BANK DHOFAR SAOG**

# NOTES TO THE INTERIM CONDENSED FINANCIAL STATEMENTS FOR THE THREE-MONTH PERIOD ENDED 31 MARCH 2024

### 20. Disaggregation of net fees and commission income (continued)

| Retail<br>banking | Corporate<br>banking                                     | Treasury<br>and<br>investment<br>banking  | Sub<br>Total   | Islamic<br>Banking   | Total  |
|-------------------|--|---|--|--|--|
| RO'000            | RO'000   | RO'000  | RO'000   | RO'000   | RO'000   |
|                   |  |   |  |  |  |
| 9,416             |  |   |  |  | 11,142   |
| -                 | 4,045  | 2,689   | 6,734  | 226  | 6,960  |
| 768               | 5,942  | 2,145   | 8,855  | 2,008  | 10,863   |
|                   | 141  | 99  | 240  | 1,236  | 1,476  |
| 10,184            | 11,043   | 5,188   | 26,415   | 4,026  | 30,441   |
|                   |  |   |  |  |  |
| (3,473)           | (282)  | (1,793)   | (5,548)  | (28)   | (5,576)  |
| -                 | -  | -   | -  | (173)  | (173)  |
| (3,473)           | (282)  | (1,793)   | (5,548)  | (201)  | (5,749)  |
| 6,711             | 10,761   | 3,395   | 20,867   | (3,825)  | 24,692   |
|                   | banking  RO'000  9,416 - 768 - 10,184  (3,473) - (3,473) | banking         banking           RO'000         RO'000           9,416         915           -         4,045           768         5,942           -         141           10,184         11,043           (3,473)         (282)           -         -           (3,473)         (282) | Retail banking         Corporate banking         and investment banking RO'000           RO'000         RO'000         RO'000           9,416         915         255           -         4,045         2,689           768         5,942         2,145           -         141         99           10,184         11,043         5,188           (3,473)         (282)         (1,793)           -         -         -           (3,473)         (282)         (1,793) | Retail banking         Corporate banking         and investment banking         Sub Total banking           RO'000         RO'000         RO'000         RO'000           9,416         915         255         10,586           -         4,045         2,689         6,734           768         5,942         2,145         8,855           -         141         99         240           10,184         11,043         5,188         26,415           (3,473)         (282)         (1,793)         (5,548)           -         -         -         -           (3,473)         (282)         (1,793)         (5,548) | Retail banking         Corporate banking         and investment banking         Sub banking         Islamic Banking           RO'000         RO'000         RO'000         RO'000         RO'000           9,416         915         255         10,586         556           -         4,045         2,689         6,734         226           768         5,942         2,145         8,855         2,008           -         141         99         240         1,236           10,184         11,043         5,188         26,415         4,026           (3,473)         (282)         (1,793)         (5,548)         (28)           -         -         -         (173)           (3,473)         (282)         (1,793)         (5,548)         (201) |

### 21. Risk Management

The interim disclosures prepared as per guidance available in regulatory requirements of the Central Bank of Oman are set out as follows:

### (a) Credit Risk

### **Customer concentrations**

|                     |   | Assets  |                                   |                               | Liabilities     |                        |
|---------------------|---|---|-----------------------------------|-------------------------------|-----------------|------------------------|
|                     | Gross loans<br>and<br>financing to<br>banks | Gross<br>Loans,<br>advances<br>and<br>financing<br>to | Gross<br>Investment<br>Securities | Deposits<br>from<br>customers | Due to<br>banks | Contingent liabilities |
|                     | RO'000                                      | customers<br>RO'000                                   | RO'000                            | RO'000                        | RO'000          | RO'000                 |
| 31 March 2024       |   |   |                                   |                               |                 |                        |
| Personal            | -   | 1,485,358   | -                                 | 924,925                       | -               | 93                     |
| Corporate           | 363,121                                     | 1,882,806   | 89,739                            | 900,249                       | 408,420         | 639,617                |
| Government          | 2(2.121                                     | 547,296   | 391,488                           | 1,674,004                     | 400 420         | 74                     |
|                     | 363,121                                     | 3,915,460   | 481,227                           | 3,499,178                     | 408,420         | 639,784                |
| 31 March 2023       |   |   |                                   |                               |                 |                        |
| Personal            | -   | 1,307,070   | _                                 | 724,152                       | -               | -                      |
| Corporate           | 292,104                                     | 1,831,741   | 61,908                            | 1,041,643                     | 829,042         | 643,984                |
| Government          |   | 553,712   | 432,077                           | 1,170,725                     |                 | 263                    |
|                     | 292,104                                     | 3,692,523   | 493,985                           | 2,936,520                     | 829,042         | 644,247                |
| 31 December<br>2023 |   |   |                                   |                               |                 |                        |
| Personal            | -   | 1,458,267   | -                                 | 940,676                       | _               | -                      |
| Corporate           | 227,522                                     | 1,868,493   | 84,516                            | 962,803                       | 505,916         | 675,257                |
| Government          | -   | 643,035   | 375,006                           | 1,395,744                     | -               | 245                    |
|                     | 227,522                                     | 3,969,795   | 459,522                           | 3,299,223                     | 505,916         | 675,502                |

#### 21. Risk Management (continued)

#### (a) Credit Risk (continued)

#### **Credit Quality Analysis:**

The financial assets have been segregated into various portfolios like exposure to Banks, Sovereign, Wholesale Banking and Retail customers. Exposure to Retail customer includes personal loans, housing loans and credit cards. Exposure to Wholesale Banking customer includes exposure other than retail and bank exposure.

The following table sets out information about the credit quality of financial assets measured at amortised cost and FVOCI debt investments. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

The following table provides the exposure to non-trading financial assets measured at amortized cost & FVOCI. Exposure to financial asset includes outstanding as at, 31 March 2024:

|                                      | Stage 1<br>RO'000 | Stage 2<br>RO'000 | Stage 3<br>RO'000 | Total<br>RO'000 |
|--------------------------------------|-------------------|-------------------|-------------------|-----------------|
| 31 March 2024                        | KO 000            | KO 000            | KO 000            | KO 000          |
| Exposure                             |                   |                   |                   |                 |
| Banks and cash held with a custodian | 492,432           | 201               | _                 | 492,633         |
| Sovereigns                           | 376,583           | -                 | _                 | 376,583         |
| Wholesale banking                    | 2,397,974         | 1,144,370         | 150,419           | 3,692,763       |
| Retail banking                       | 1,410,122         | 9,453             | 65,783            | 1,485,358       |
| Investments                          | 39,453            | -                 | -                 | 39,453          |
| Total                                | 4,716,564         | 1,154,024         | 216,202           | 6,086,790       |
| Provision for expected credit losses | 15,304            | 64,678            | 101,816           | 181,798         |
|                                      | ~ 4               | ~ •               |                   |                 |
|                                      | Stage 1           | Stage 2           | Stage 3           | Total           |
| 21.14 1.2022                         | RO'000            | RO'000            | RO'000            | RO'000          |
| 31 March 2023<br>Exposure            |                   |                   |                   |                 |
| Banks and cash held with a custodian | 760,962           | 202               | _                 | 761,164         |
| Sovereigns                           | 401,670           | -                 | _                 | 401,670         |
| Wholesale banking                    | 2,281,812         | 1,054,473         | 193,612           | 3,529,897       |
| Retail banking                       | 1,222,301         | 21,834            | 62,935            | 1,307,070       |
| Investments                          | 35,938            | · -               | -                 | 35,938          |
| Total                                | 4,702,683         | 1,076,509         | 256,547           | 6,035,739       |
| Provision for expected credit losses | 14,346            | 64,451            | 157,792           | 236,589         |
|                                      | Stage 1           | Stage 2           | Stage 3           | Total           |
|                                      | RO'000            | RO'000            | RO'000            | RO'000          |
| 31 December 2023                     |                   |                   |                   |                 |
| Exposure                             |                   |                   |                   |                 |
| Banks and cash held with a custodian | 323,175           | -                 | -                 | 323,175         |
| Sovereigns                           | 384,142           | -                 | -                 | 384,142         |
| Wholesale banking                    | 2,715,606         | 1,101,586         | 150,686           | 3,967,878       |
| Retail banking                       | 1,379,734         | 11,924            | 66,609            | 1,458,267       |
| Investments                          | 29,463            |                   |                   | 29,463          |
| Total                                | 4,832,120         | 1,113,510         | 217,295           | 6,162,925       |
| Provision for expected credit losses | 16,368            | 61,252            | 100,161           | 177,781         |

#### 22. Risk Management (continued)

#### (a) Credit Risk (continued)

#### Inputs, assumptions, and techniques used for estimating impairment

#### a. Significant increase in credit risk (SICR)

The assessment of SICR since origination of a financial asset considers borrower-specific quantitative and qualitative information without consideration of collateral, and the impact of forward-looking information. Quantitative models may not always be able to capture all reasonable and supportable information that may indicate a significant increase in credit risk. Qualitative factors may be assessed to supplement the gap.

For retail exposures, significant increase in credit risk is more objective and is estimated at account level. The assessment is done using days past due information as well change in the rating grade of the borrower. The process of identifying the significant increase in credit risk has been automated and based on the days past due or deterioration in the rating grade of the borrower significant increase in credit risk is assessed. For non-retail exposures, the Bank uses both quantitative and qualitative criteria. Under quantitative criteria, Bank uses the days past due parameter or change in the rating grade to assess significant increase in credit risk. Under qualitative criteria, Bank uses various criteria like change in value or quality of collateral, modification of terms including extension of moratorium, deferment of payment, waiver of covenants (restructure), frequent change in senior management, deferment / delay in commencement of commercial operations etc. to assess the significant increase in credit risk.

#### Incorporation of forward-looking information

The Bank incorporates forward-looking information into both the assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and the measurement of ECL. The Bank formulates three economic scenarios: a base case, which is the median scenario assigned a 50% probability of occurring, and two less likely scenarios, one upside and one downside, each assigned a 25% probability of occurring. External information considered includes economic data and forecasts published by monetary authorities and selected private-sector forecasters. A comprehensive review is performed at least annually on the design of the scenarios by the Bank's senior management.

#### b. Liquidity Risk

The Central Bank of Oman has issued guidelines on the implementation of Basel III liquidity framework which are Liquidity Coverage Ratio (LCR) and Net Stable Funding Ratio (NSFR). The LCR is a short time ratio designed to increase resilience against a liquidity shortage of up to 30 days The Bank is in compliance of the regulatory limit of LCR as at, 31 March 2024, with LCR of 121.85% calculated on weighted average value for the period ended (31 March 2023: 112.82%) (31 December 2023: 146.97%).

The Net Stable Funding Ratio (NSFR) is a longer-term structural ratio designed to address liquidity mismatches and reduce funding risk over a one-year horizon. It is effective January 2018, with a minimum ratio of 100% as per the regulatory guidance. The Bank is meeting the regulatory limit of NSFR as at, 31 March 2024, with a NSFR of 110.93% calculated on weighted average value for the period ended (31 March 2023: 106.15%) (31 December 2023: 108.22%).

### 21. Risk Management (continued)

### b. Liquidity Risk (continued)

### Maturity profile of assets and liabilities

|   | Due on demand and up to 30 days | More than 1 month to 6 months | More than 6 months to 12 months | More<br>than 1<br>year to<br>5 years | Over<br>5 years | Total     |
|---|---------------------------------|-------------------------------|---------------------------------|--------------------------------------|-----------------|-----------|
| 31 March 2024                               | RO'000                          | RO'000                        | RO'000                          | RO'000                               | RO'000          | RO'000    |
| Cash and balances with Central Bank of Oman | 18,172                          | 22,693                        | 23,077                          | 36,104                               | 30,009          | 130,055   |
| Loan and advances to customer               | 210,863                         | 455,972                       | 200,800                         | 666,007                              | 2,173,291       | 3,706,933 |
| Loans and advances to banks                 | 189,328                         | 132,825                       | 40,425                          | -                                    | -               | 362,578   |
| Investment Securities                       | 12,231                          | 54,599                        | 35,302                          | 307,552                              | 71,454          | 481,138   |
| Other assets                                | 20,104                          |                               |                                 |                                      | 51,913          | 72,017    |
| Total Assets Funded                         | 450,698                         | 666,089                       | 299,604                         | 1,009,663                            | 2,326,667       | 4,752,721 |
| Spot and Forward Purchases (notional value) | 243,777                         | 93,382                        | 28,524                          | 17,506                               | -               | 383,189   |
| Total Assets Funded and Non<br>Funded       | 694,475                         | 759,471                       | 328,128                         | 1,027,169                            | 2,326,667       | 5,135,910 |
| Due to banks                                | 103,895                         | 131,275                       | 19,250                          | 154,000                              | -               | 408,420   |
| Deposits from customers                     | 490,813                         | 612,923                       | 623,282                         | 975,139                              | 797,021         | 3,499,178 |
| Other liabilities                           | 93,715                          | 20,847                        | 10,060                          | 9,329                                | 24,962          | 158,913   |
| Total liabilities                           |                                 |                               |                                 |                                      |                 | -         |
| Spot and Forward Purchases (notional value) | 688,423                         | 765,045                       | 652,592                         | 1,138,468                            | 821,983         | 4,066,511 |
| Loan commitments                            | 243,779                         | 93,504                        | 28,574                          | 17,543                               | -               | 383,400   |
| Letter of credit                            | 289,640                         | 326,386                       | -                               | -                                    | -               | 616,026   |
| Guarantees and performance bonds            | 87,526                          | -                             | -                               | -                                    | -               | 87,526    |
| Total Liabilities Funded and<br>Non Funded  | 552,258                         | -                             | -                               | -                                    | -               | 552,258   |
| ·   | 1,861,626                       | 1,184,935                     | 681,166                         | 1,156,011                            | 821,983         | 5,705,721 |
| <b>Cumulative Liabilities</b>               |                                 |                               | •                               |                                      | ŕ               |           |
| Gap   | 1,861,626                       | 3,046,561                     | 3,727,727                       | 4,883,738                            | 5,705,721       |           |
| Cumulative Gap                              | 1,167,151                       | 425,464                       | 353,038                         | 128,842                              | (1,504,684)     |           |

### 21. Risk Management (continued)

### b. Liquidity Risk (continued)

### Maturity profile of assets and liabilities

|  | Due on<br>demand and<br>up to 30<br>days | More<br>than 1<br>month to<br>6 months | More than 6 months to 12 months | More<br>than 1<br>year to<br>5 years | Over<br>5 years | Total     |
|--|--|--|---------------------------------|--------------------------------------|-----------------|-----------|
| 31 March 2023                                  | RO'000                                   | RO'000                                 | RO'000                          | RO'000                               | RO'000          | RO'000    |
| Cash and balances with Central<br>Bank of Oman | 264,542                                  | -                                      | -                               | -                                    | 500             | 265,042   |
| Loan and advances to customer                  | 242,940                                  | 402,972                                | 153,553                         | 691,357                              | 1,972,822       | 3,463,644 |
| Loans and advances to banks                    | 196,930                                  | 91,935                                 | 3,033                           | -                                    | -               | 291,898   |
| Investments securities                         | 13,003                                   | 72,047                                 | 20,030                          | 274,405                              | 114,450         | 493,935   |
| Other assets                                   | 44,102                                   | -                                      | 15,060                          | -                                    | 21,284          | 80,446    |
| <b>Total Assets Funded</b>                     | 761,517                                  | 566,954                                | 191,676                         | 965,762                              | 2,109,056       | 4,594,965 |
| Spot and Forward Purchases (notional value)    | 431,028                                  | 204,962                                | 159,861                         | 144,477                              | -               | 940,328   |
| Total Assets Funded and Non Funded             | 1,192,545                                | 771,916                                | 351,537                         | 1,110,239                            | 2,109,056       | 5,535,293 |
|  | 224.72                                   | 150.001                                |                                 | •••                                  |                 |           |
| Due to banks                                   | 376,735                                  | 159,334                                | 61,974                          | 230,999                              | <del>-</del>    | 829,042   |
| Deposits from customers                        | 295,547                                  | 427,826                                | 707,318                         | 918,673                              | 587,156         | 2,936,520 |
| Other liabilities                              | 84,793                                   | 518                                    | 25,760                          | 5,190                                | 28,068          | 144,329   |
| Subordinated loans                             |  | -                                      | -                               | -                                    | -               |           |
| Total liabilities                              | 757,075                                  | 587,678                                | 795,052                         | 1,154,862                            | 615,224         | 3,909,891 |
| Spot and Forward Purchases (notional value)    | 436,534                                  | 174,251                                | 206,523                         | 122,230                              | -               | 939,538   |
| Loan commitments                               | 673,618                                  | -                                      | -                               | -                                    | -               | 673,618   |
| Letter of credit                               | 68,282                                   | -                                      | -                               | -                                    | -               | 68,282    |
| Guarantees and performance bonds               | 575,965                                  | -                                      | -                               | -                                    | -               | 575,965   |
| Total Liabilities Funded and Non<br>Funded     | 2,511,474                                | 761,929                                | 1,001,575                       | 1,277,092                            | 615,224         | 6,167,294 |
| Cumulative Liabilities                         | 2,511,474                                | 3,273,403                              | 4,274,978                       | 5,552,070                            | 6,167,294       |           |
| Gap  | 1,318,929                                | (9,987)                                | 650,038                         | 166,853                              | (1,493,832)     |           |
| Cumulative Gap                                 | 1,318,929                                | 1,308,942                              | 1,958,980                       | 2,125,833                            | 632,001         |           |

### 21. Risk Management (continued)

### b. Liquidity Risk (continued)

### Maturity profile of assets and liabilities

|   | Due on demand and up to 30 days         | More than<br>1 month to<br>6 months   | More than<br>6 months<br>to 12<br>months | More than<br>1 year to<br>5 years     | Over<br>5 years                     | Total                |
|---|---|---------------------------------------|--|---------------------------------------|-------------------------------------|----------------------|
| 31 December 2023                                | RO'000                                  | RO'000                                | RO'000                                   | RO'000                                | RO'000                              | RO'000               |
| Cash and balances with Central<br>Bank of Oman  | 125,931                                 | -                                     | -  | -                                     | -                                   | 125,931              |
| Loan and advances to customer                   | 380,783                                 | 370,019                               | 211,973                                  | 658,872                               | 2,143,937                           | 3,765,584            |
| Loans and advances to banks                     | 121,133                                 | 50,120                                | 55,825                                   | -                                     | -                                   | 227,078              |
| Investments securities                          | 8,285                                   | 56,588                                | 23,767                                   | 299,022                               | 71,815                              | 459,477              |
| Other assets                                    | 44,542                                  | -                                     | 11,751                                   | -                                     | 20,349                              | 76,642               |
| Total Assets Funded                             | 680,674                                 | 476,727                               | 303,316                                  | 957,894                               | 2,236,101                           | 4,654,712            |
| Spot and Forward Purchases (notional value)     | 175,088                                 | 269,016                               | 84,773                                   | 149,267                               | -                                   | 678,144              |
| Total Assets Funded and Non-<br>Funded          | 855,762                                 | 745,743                               | 388,089                                  | 1,107,161                             | 2,236,101                           | 5,332,856            |
| Future Interest cash inflows                    | 14,424                                  | 75,617                                | 62,693                                   | 378,076                               | 319,333                             | 850,143              |
| Due to banks Deposits from customers            | 168,410<br>279,029                      | 106,506<br>687,742                    | 19,250<br>579,395                        | 211,750<br>965,510                    | 787,547                             | 505,916<br>3,299,223 |
| Other liabilities                               | 53,376                                  | 20,660                                | 9,874                                    | 10,215                                | 53,579                              | 147,704              |
| Total liabilities                               | 500,815                                 | 814,908                               | 608,519                                  | 1,187,475                             | 841,126                             | 3,952,843            |
| Spot and Forward Purchases (notional value)     | 176,235                                 | 268,421                               | 84,690                                   | 148,569                               | -                                   | 677,915              |
| Loan commitments                                | 721,738                                 | -                                     | -  | -                                     | -                                   | 721,738              |
| Letter of credit                                | 87,730                                  | -                                     | -  | -                                     | -                                   | 87,730               |
| Guarantees and performance bonds                | 587,772                                 | =                                     | -  | -                                     | -                                   | 587,772              |
| Total Liabilities Funded and Non Funded         | 2,074,290                               | 1,083,329                             | 693,209                                  | 1,336,044                             | 841,126                             | 6,027,998            |
| Future Interest cash outflows                   | 9,159                                   | 50,255                                | 56,229                                   | 147,923                               | 243,238                             | 506,804              |
| Cumulative Liabilities<br>Gap<br>Cumulative Gap | 2,074,290<br>(1,218,528)<br>(1,218,528) | 3,157,619<br>(337,586)<br>(1,556,114) | 3,850,828<br>(305,120)<br>(1,861,234)    | 5,186,872<br>(228,883)<br>(2,090,117) | 6,027,998<br>1,394,975<br>(695,142) |                      |

### 22. Capital risk management

The Bank manages its capital to ensure that it will be able to continue as a going concern while maximising the return to shareholders within acceptable risk return framework. The Bank's overall strategy remains unchanged from prior year.

The capital base of the Bank consists of debt, which includes borrowings and equity attributable to shareholders of the Bank

#### Capital adequacy

The ratio of equity to risk weighted assets, as formulated by the Basel II and Basel III, for three-month period ended 31 March 2024 is 17.62% (31 March 2023 – 19.26%, 31 December 2023 – 17.48%).

| Capital structure                          | Unaudited<br>31-Mar-24<br>RO'000 | Unaudited<br>31-Mar-23<br>RO'000 | Audited<br>31-Dec-23<br>RO'000 |
|--|----------------------------------|----------------------------------|--------------------------------|
| Common Equity Tier (CET) I/ TIER I CAPITAL | 10 000                           | RO 000                           | RO 000                         |
| Paid up capital                            | 299,635                          | 299,635                          | 299,635                        |
| Legal reserve                              | 71,831                           | 67,955                           | 71,831                         |
| Share premium                              | 95,656                           | 95,656                           | 95,656                         |
| Special reserve                            | 16,988                           | 16,988                           | 16,988                         |
| Retained earnings                          | 57,424                           | 57,111                           | 57,424                         |
| CET I/Tier I Capital                       | 541,534                          | 537,345                          | 541,534                        |
| Additional Tier I regulatory adjustments:  | <u> </u>                         |                                  |                                |
| Deferred tax assets                        | 6,209)                           | (6,127)                          | (6,209)                        |
| Negative investment revaluation reserve    | (4,434)                          | (6,585)                          | (4,017)                        |
| Total CET 1 capital                        | 530,891                          | 524,633                          | 531,308                        |
| Additional Tier I capital (AT1)            | 155,500                          | 155,500                          | 155,500                        |
| Total Tier 1 Capital (T1=CET1+AT1)         | 686,391                          | 680,133                          | 686,808                        |
| TIER II CAPITAL                            |                                  |                                  |                                |
| Investment revaluation reserve             | 926                              | 1,060                            | 1,564                          |
| General provision                          | 21,290                           | 26,246                           | 26,989                         |
| Total Tier II capital                      | 22,216                           | 27,306                           | 28,553                         |
| Total eligible capital                     | 708,607                          | 707,439                          | 715,361                        |
| Risk weighted assets                       |                                  |                                  |                                |
| Banking book                               | 3,730,574                        | 3,349,653                        | 3,751,112                      |
| Trading book                               | 32,496                           | 75,442                           | 82,854                         |
| Operational risk                           | 257,700                          | 248,375                          | 257,700                        |
| Total                                      | 4,020,770                        | 3,673,470                        | 4,091,666                      |
| Total Tier 1 Capital (T1=CET1+AT1)         | 686,391                          | 680,133                          | 686,808                        |
| Tier II capital                            | 22,216                           | 27,306                           | 28,553                         |
| Total regulatory capital                   | 708,607                          | 707,439                          | 715,361                        |
| Common Equity Tier 1 ratio                 | 13.20%                           | 14.28%                           | 12.99%                         |
| Tier I capital ratio                       | 17.07%                           | 18.51%                           | 16.79%                         |
| Total capital ratio                        | 17.62%                           | 19.26%                           | 17.48%                         |

#### 23. Fair value information

#### Fair value measurements recognised in the statement of financial position

The following table provides an analysis of financial instruments that are measured subsequent to initial recognition at fair value, grouped into levels 1 to 3 based on the degree to which the fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

| 31 March 2024                      | Level 1    | Level 2 | Level 3 | Total   | Cost    |
|------------------------------------|------------|---------|---------|---------|---------|
|                                    | RO'000     | RO'000  | RO'000  | RO'000  | RO'000  |
| Financial asset                    |            |         |         |         |         |
| Investments at FVOCI               | 597        | 708     | 176,875 | 178,180 | 177,954 |
| Investments at FVTPL               | -          | 745     | 745     | 1,489   | 1,008   |
| Derivative financial instruments   |            |         |         |         |         |
| Forward foreign exchange contracts | -          | 450     | -       | 450     | -       |
| IRS customer                       |            | 4,073   |         | 4,073   |         |
| Total assets                       | <u>597</u> | 5,976   | 177,620 | 184,193 | 178,962 |
| 31 March 2023                      | Level 1    | Level 2 | Level 3 | Total   | Cost    |
|                                    | RO'000     | RO'000  | RO'000  | RO'000  | RO'000  |
| Financial assets                   |            |         |         |         |         |
| Investments at FVOCI               | 138,179    | 9,866   | 691     | 148,736 | 161,612 |
| Investments at FVTPL               | -          | -       | 731     | 731     | 758     |
| Forward foreign exchange contracts | -          | 460     | -       | 460     | -       |
| Total assets                       | 138,179    | 10,326  | 1,422   | 149,927 | 162,370 |
| 31 December 2023                   | Level 1    | Level 2 | Level 3 | Total   | Cost    |
|                                    | RO '000    | RO '000 | RO '000 | RO '000 | RO '000 |
| Financial assets                   |            |         |         |         |         |
| Investments at FVOCI               | 167,007    | 910     | 691     | 168,608 | 167,823 |
| Investments at FVTPL               | -          | -       | 755     | 755     | 1,008   |
| Derivative financial instruments   |            |         |         |         |         |
| Forward foreign exchange contracts | -          | 323     | _       | 323     | _       |
| IRS customer                       | -          | 3,300   | _       | 3,300   | -       |
| Total                              | 167,007    | 4,533   | 1,446   | 172,986 | 168,831 |

Valuation techniques include net present value and discounted cash flow models, comparison with similar instruments for which market observable prices exist and other valuation models. Assumptions and inputs used in valuation techniques include risk-free and benchmark interest rates, credit spreads and other premia used in estimating discount rates, bond and equity prices, foreign currency exchange rates, equity and equity index process and expected price volatilities and correlations.

Observable prices or model inputs are usually available in the market for listed debt and equity securities, exchange-traded derivatives and simple over-the-counter derivatives such as interest rate swaps. Availability of observable market prices and model inputs reduces the need for management judgment and estimation and also reduces the uncertainty associated with determining fair values. Availability of observable market prices and inputs varies depending on the products and markets and is prone to changes based on specific events and general conditions in the financial markets.

### 24. Fair value information (continued)

uncertainty associated with determining fair values. Availability of observable market prices and inputs varies depending on the products and markets and is prone to changes based on specific events and general conditions in the financial markets.

|                             | Positive | Negative      | Notional        | Notional amou   | nts by term t  | o maturity_    |
|-----------------------------|----------|---------------|-----------------|-----------------|----------------|----------------|
| 31 March 2024 Fair<br>Value |          | Fair<br>Value | Amount<br>Total | within 3 months | 4-12<br>months | > 12<br>months |
| <b>Derivatives:</b>         |          |               |                 |                 |                |                |
| Interest rate swaps         | -        | 4,073         | 51,375          | -               | -              | 51,375         |
| IRS customer                | 4,073    | -             | 51,375          | -               | -              | 51,375         |
| Forward purchase contracts  | -        | 135           | 383,189         | 310,625         | 55,058         | 17,506         |
| Forward sales contracts     | 450      | -             | 383,400         | 310,712         | 55,145         | 17,543         |
| Total                       | 4,523    | 4,208         | 869,339         | 621,337         | 110,203        | 137,799        |
|                             |          |               |                 |                 |                |                |

|                            | Positive      | Negative      | Notional        | Notional amou   | nts by term to | o maturity_    |
|----------------------------|---------------|---------------|-----------------|-----------------|----------------|----------------|
| 31 March 2023              | Fair<br>Value | Fair<br>Value | Amount<br>Total | within 3 months | 4-12<br>months | > 12<br>months |
| Derivatives:               |               |               |                 |                 |                |                |
| Interest rate swaps        | -             | 2,830         | 111,952         | -               | -              | 111,952        |
| IRS customer               | 2,830         | -             | 111,952         | -               | -              | 111,952        |
| Forward purchase contracts | 76            | -             | 940,328         | 359,728         | 410,994        | 169,606        |
| Forward sales contracts    | 460           | -             | 939,538         | 359,728         | 410,026        | 169,585        |
| Total                      | 3,366         | 2,830         | 2,103,770       | 719,456         | 821,020        | 563,095        |

|                            | Positive      | Negative      | Notional        | Notional amou   | nts by term to | maturity       |
|----------------------------|---------------|---------------|-----------------|-----------------|----------------|----------------|
| 31 December 2023           | Fair<br>Value | Fair<br>Value | Amount<br>Total | within 3 months | 4-12<br>months | > 12<br>months |
| <b>Derivatives:</b>        |               |               |                 |                 |                |                |
| Interest rate swaps        | _             | 3,300         | 52,301          | -               | -              | 52,301         |
| IRS customer               | 3,300         | -             | 52,301          | -               | -              | 52,301         |
| Forward purchase contracts | -             | 86            | 678,144         | 323,563         | 205,314        | 149,267        |
| Forward sales contracts    | 323           | -             | 677,915         | 323,976         | 205,370        | 148,569        |
| Total                      | 3,623         | 3,386         | 1,460,661       | 647,539         | 410,684        | 402,438        |

#### 25 . Segmental information

The Bank is organised into four main business segments:

- 1) Retail banking incorporating, private customer current accounts, savings, deposits, investment savings products, custody, credit and debit cards, consumer loans and mortgages.
- 2) Corporate banking incorporating direct debit facilities, current accounts, deposits, overdrafts, loan and other credit facilities, foreign currency and derivative products;
- 3) Treasury and investments;
- 4) Islamic Banking

Other operations comprise investment management and institutional finance neither of which constitutes a separately reportable segment which are included in "Treasury and investments" segment. Transactions between the business segments are on normal commercial terms and conditions. There are no material items of income or expense between the business segments. Segment total revenue presented in the table below is the total Interest income, income from Islamic financing/investments, net fees and commission income and other operating income.

Segment assets and liabilities comprise operating assets and liabilities, being the majority of the statement of financial position. The profit for the period also includes inter segment revenues

### 25. Segmental information (continued)

Included in the segment information the consolidated results of the Bank as below:

| 31 March 2024                             | Retail<br>banking | Corporate banking | Treasury<br>and<br>investments | Islamic<br>Banking | Inter<br>Segment | Total     |
|---|-------------------|-------------------|--------------------------------|--------------------|------------------|-----------|
|   | RO'000            | RO'000            | RO'000                         | RO'000             | RO'000           | RO'000    |
| Segment operating revenues                | 8,191             | 15,376            | 1,048                          | -                  | -                | 24,615    |
| Net income from Islamic financing         | -                 | -                 | -                              | 4,170              | -                | 4,170     |
| Other revenues                            | 2,562             | 2,843             | 2,644                          | 1,410              | -                | 9,459     |
| Segment operating revenues                | 10,753            | 18,219            | 3,692                          | 5,580              | -                | 38,244    |
| Operating expenses including depreciation | (9,074)           | (5,272)           | (1,141)                        | (2,990)            | -                | (18,477)  |
| Net Impairment loses on financial assets  | 25                | (6,363)           | (128)                          | (825)              | -                | (7,291)   |
| Profit from operations after provision    | 1,704             | 6,584             | 2,423                          | 1,765              | -                | 12,476    |
| Tax expenses                              | (224)             | (864)             | (318)                          | (265)              | -                | (1,671)   |
| Profit for the period                     | 1,480             | 5,720             | 2,105                          | 1,500              | -                | 10,805    |
| Segment assets                            | 1,325,428         | 2,090,673         | 868,646                        | 850,567            | (141,395)        | 4,993,919 |
| Less: Impairment allowance                | (60,821)          | (127,443)         | (632)                          | (20,294)           | -                | (209,190) |
| Total segment assets                      | 1,264,607         | 1,963,230         | 868,014                        | 830,273            | (141,395)        | 4,784,729 |
| Segment Liabilities                       | 772,818           | 2,253,245         | 450,018                        | 722,569            | (141,395)        | 4,057,255 |
| Add: Impairment allowance                 | 2                 | 8,150             | 781                            | 323                | -                | 9,256     |
| Total segment Liabilities                 | 772,820           | 2,261,395         | 450,799                        | 722,892            | (141,395)        | 4,066,511 |

Segmental profit for the current period considers the impact of Fund Transfer Pricing (FTP).

### 25. Segmental information (continued)

Included in the segment information the consolidated results of the Bank as below:

| 31 March 2023                             | Retail<br>banking | Corporate banking | Treasury<br>and<br>investments | Islamic<br>Banking | Inter<br>Segment | Total     |
|---|-------------------|-------------------|--------------------------------|--------------------|------------------|-----------|
|   | RO'000            | RO'000            | RO'000                         | RO'000             | RO'000           | RO'000    |
| Segment operating revenues                | 6,723             | 13,858            | 4,782                          | -                  | (421)            | 24,942    |
| Net income from Islamic financing         | =                 | -                 | -                              | 5,099              | (421)            | 4,678     |
| Other revenues                            | 2,089             | 2,521             | 2,103                          | 1,667              | -                | 8,380     |
| Segment operating revenues                | 8,812             | 16,379            | 6,885                          | 6,766              | (842)            | 38,000    |
| Operating expenses including depreciation | (8,034)           | (5,036)           | (1,079)                        | (2,980)            | -                | (17,129)  |
| Net Impairment loses on financial assets  | (267)             | (7,795)           | (171)                          | (848)              | -                | (9,081)   |
| Profit from operations after provision    | 511               | 3,548             | 5,635                          | 2,938              | (842)            | 11,790    |
| Tax expenses                              | (77)              | (530)             | (783)                          | (378)              | -                | (1,768)   |
| Profit for the period                     | 434               | 3,018             | 4,852                          | 2,560              | (842)            | 10,022    |
| •   |                   |                   |                                |                    |                  |           |
| Segment assets                            | 1,247,331         | 2,064,333         | 938,079                        | 758,711            | (157,351)        | 4,851,103 |
| Less: Impairment allowance                | (58,735)          | (153,742)         | (211)                          | (16,484)           | -                | (229,172) |
| Total segment assets                      | 1,188,596         | 1,910,591         | 937,868                        | 742,227            | (157,351)        | 4,621,931 |
|   |                   |                   |                                |                    |                  |           |
| Segment Liabilities                       | 595,581           | 1,973,799         | 849,219                        | 641,229            | (157,351)        | 3,902,477 |
| Add: Impairment allowance                 | 2                 | 6,274             | 790                            | 349                | -                | 7,415     |
| Total segment Liabilities                 | 595,583           | 1,980,073         | 850,009                        | 641,578            | (157,351)        | 3,909,892 |

### 25. Segmental information (continued)

Included in the segment information the consolidated results of the Bank is as below:

| 31 December 2023                          | Retail<br>banking | Corporate banking | Treasury<br>and<br>investments | Islamic<br>Banking | Inter<br>Segment | Total     |
|---|-------------------|-------------------|--------------------------------|--------------------|------------------|-----------|
|   | RO'000            | RO'000            | RO'000                         | RO'000             | RO'000           | RO'000    |
| Segment operating revenues                | 31,118            | 55,652            | 5,751                          | -                  | (1,769)          | 90,752    |
| Net income from Islamic financing         | -                 | -                 | -                              | 18,299             | 1,769            | 20,068    |
| Other revenues                            | 8,859             | 9,539             | 10,266                         | 4,599              | -                | 33,263    |
| Segment operating revenues                | 39,977            | 65,191            | 16,017                         | 22,898             | -                | 144,083   |
| Operating expenses including depreciation | (32,767)          | (20,335)          | (4,346)                        | (11,200)           | -                | (68,648)  |
| Net Impairment loses on financial assets  | (2,168)           | (26,072)          | (365)                          | (3,055)            | -                | (31,660)  |
| Profit from operations after provision    | 5,042             | 18,784            | 11,306                         | 8,643              | -                | 43,775    |
| Tax expenses                              | (541)             | (2,016)           | (1,164)                        | (1,296)            | -                | (5,017)   |
| Profit for the period                     | 4,501             | 16,768            | 10,142                         | 7,347              | -                | 38,758    |
|   |                   |                   |                                |                    |                  |           |
| Segment assets                            | 1,295,000         | 2,145,503         | 773,505                        | 835,788            | (159,264)        | 4,890,532 |
| Less: Impairment allowance                | (58,588)          | (126,073)         | (442)                          | (19,632)           |                  | (204,735) |
| <b>Total segment assets</b>               | 1,236,412         | 2,019,430         | 773,063                        | 816,156            | (159,264)        | 4,685,797 |
|   |                   |                   |                                |                    |                  |           |
| Segment Liabilities                       | 708,552           | 2,140,501         | 546,836                        | 708,149            | (159,264)        | 3,944,774 |
| Add: Impairment allowance                 | 2                 | 7,048             | 756                            | 263                |                  | 8,069     |
| Total segment Liabilities                 | 708,554           | 2,147,549         | 547,592                        | 708,412            | (159,264)        | 3,952,843 |